



**Grand Rapids** 

### **MICHIGAN LIBRARY ASSOCIATION**

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### **Welcome to the 2005 MLA Conference**



Michael McGuire
PRESIDENT, MICHIGAN LIBRARY
ASSOCIATION
2005–2006

Greetings and welcome to the 2005 Annual Conference!

Several years ago, I took up gardening and still enjoy planning, planting, nurturing, re-arranging, trading, anticipating, watching things grow, pruning, ridding pests, and wedging dirt under my fingernails. It's therapeutic.

Working in a library, I find we are much like gardeners (and occasionally get just as dirty). We spend our days planning programs, nurturing young (and sometimes not so young) minds, watching our collections grow, and weeding materials from the stacks. For those of us who allow food and drink in our libraries, we sometimes even have to rid our buildings of pests!

We're now spending a few days in Grand Rapids, home of the lovely Meijer Gardens among other great amenities. I hope that you may take some time before or after the conference to visit some of the area museums and other attractions. Many are offering conference goers discounts on admission prices if we show our badges. (See page 5 for more details.)

I wish to convey my gratitude to the many sponsors who have given so generously to MLA. Their logos, sponsorship acknowledgments, and advertisements appear throughout this program. Our conference would not be such a success without them.

My thanks go to the staff of the Grand Rapids Public Library for hosting our All-Conference Reception on Wednesday evening. And I also wish to extend a thank you to the staff of the Amway Grand Plaza Hotel for providing us with such lovely facilities for our conference.

Over the new few days, I hope you will enjoy yourselves, share your ideas, learn something, relish the Association's resurgence, and head back home enthused about our active roles in "Helping Grow Minds."

Mike McGuire Fresident Michigan Library Association



Gretchen Couraud

EXECUTIVE DIRECTOR,

MICHIGAN LIBRARY

ASSOCIATION

As I embark upon my first year with the Michigan Library Association I am optimistic about the opportunities that lie ahead for MLA and its members.

This past year the leadership and members devoted considerable time and energy to refocusing our vision in two strategic directions: uniting as one voice to represent and advocate on behalf of libraries and librarians in Michigan and strengthening MLA to provide greater services to our members. Both are achievable with commitment and hard work.

Successful advocacy will depend upon our ability to articulate how libraries improve people's lives, help grow minds in Michigan and support economic development. Fortunately, the public already has a positive image of libraries. But quantifying and communicating the value of libraries to the average constituent – children, students, elderly, handicapped, businesses, the unemployed – will be key to our success.

I look forward to visiting your library and learning about all aspects of your organization and communities. Doing so will help me represent your interests and advocate on behalf of the mission and vision of the Michigan Library Association. And building a grassroots network of advocates including you, your trustees and friends is the best vehicle to secure public support for libraries.

In the coming year the Michigan Library Association will continue to evaluate all the programs and services we provide to our members. With your input we will enhance our services and provide measurable value and benefits to you, our members.

My passion for libraries is rooted in my belief that libraries cross all social, cultural, political and economic boundaries. They are a place to go for unbiased resources and rich educational tools. As librarians you make all that possible and I look forward to growing with you.

Gretchen Couraud, Executive Director Michigan Library Association

Letchen Courand

## **Stevens Library Services**

### Who Are We?

Stevens is a 100-year old Michigan Mover with 6 Midwest locations; and, as Stevens Van Lines we have over 150 agent locations nationwide. We move commercial businesses, and specialize in file and library relocations.

Our staff includes strategic planners, project managers, general managers and direct representatives. This multi-disciplined team enables us to present an economical, well-defined move plan customized to your specific needs



that minimizes your down-time and staff involvement --- saving you time and money.

### What Do We Do?

Stevens provides critical management plans and support service essential to achieving project goals. Services include:

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- ► Cost Analysis and Budget Preparation
- ► Guaranteed Schedules for Completion
- ► Critical Communication Management
- ► Critical Issue Resolution
- ► Change Order Control
- ► Post-Move Reporting
- ► Guaranteed Move Price
- ► Progress Evaluation

### What Makes Us Different?

- ► Guaranteed time schedules
- ► Guaranteed pricing
- ▶ Professional, full-time employees
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- Extensive eexperience in library moving --- references available

### What's the Benefit of Stevens' Involvement?

Optimizing investment value, maximizing quality and achieving established goals are central to our involvement.

- ▶ Creative solutions minimize business downtime and staff involvement
- ► Specilized Equipment
- ▶ Lift Gate Vehicles
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- ▶ Total Inventory Control
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- ► Single point of contact throughout the project



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GEORGE K. HEARTWELL

October 25, 2005

Michigan Library Association Annual Conference

Greetings! On behalf of the citizens of Grand Rapids, the City Commissioners and I extend our very warmest greetings to you as you gather for your conference. I am Dear Participants: extremely pleased to welcome you to Grand Rapids, a city that reads.

You are sure to be kept busy during your conference, but I do hope you have the opportunity to participate in some of the many recreational and cultural activities our community has to offer. Museums fill our center city area—we offer a public museum, a children's museum, two art museums, and a presidential museum all within walking distance. Professional, amateur, and recreational sports score high and are a vital part of our community. Our downtown features an ever-expanding diversity of specialty restaurants and entertainment venues, as well as our wonderful downtown river walk trail. From a relaxing picnic at an area waterside park to dinner atop a luxurious downtown hotel, from live performance in one of our community theaters to a Broadway production, Grand Rapids has something for everyone. Thank you for choosing to meet in our city, enjoy yourselves, and please return

often.

George K. Heartwell

Sincerely,

**Welcome to Grand Rapids** 



**George Heartwell** MAYOR, CITY OF **GRAND RAPIDS** 

300 MONROE AVENUE, N.W. • GRAND RA

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### MLA Executive Board 2005–2006

### **Gretchen Couraud**

Executive Director, Michigan Library Association

### **Michael McGuire**

President

Traverse Area District Library

### Linda Farynk

Past President Saginaw Valley State University; MLA Representative to Library of Michigan Board of Trustees

### Leah Black

President-Elect Michigan State University

### **Julia Nims**

Vice President Eastern Michigan University

### **Gail Parsons**

Treasurer
Public Libraries of Saginaw

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Secretary Lakeland Library Cooperative

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ALA Councilor The Library Network

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### **Christine Klien**

Chair, Children's Services Division Portage District Library

### Sheryl Knox

Chair, Library Technology Division Capital Area District Library

### Kathy M. Irwin

Chair, Management & Administration Division University of Michigan–Dearborn

### Marla J. Ehlers

Chair, Public Library Division Grand Rapids Public Library

### Katie Bell Moore

Chair, Reference Division Ransom District Library

### John Chambers

Chair, Trustees and Advocates Division Oakland County Library

### Anne Heidemann

Chair, Teen Services Division Chippewa River District Library

### Faye Backie

Academic Libraries Representative Michigan State University

### Karren Reish

Other Libraries Representative Library of Michigan

### Kathleen Zaenger

Public Libraries Representative Howell Carnegie District Library

### **Sherry Hupp**

Co-Chair, Public Policy Committee Cromaine District Library

### **Bryon Sitler**

Co-Chair, Public Policy Committee White Pine Library Cooperative

### **Past Presidents**

2005-2006 Michael McGuire
2004-2005 Linda Farynk
2003–2004 Marcia Warner
2002-2003 Phyllis Jose
2001–2002 Elaine K. Didier
2000-2001 Tom Genson
1999–2000 Denise Forro
1998–1999 Nancy Bujold
1997–1998 Pamela Grudzien
1996–1997 Beverly Papai
1995–1996 Martha Stilwell
1994–1995 Sandra Scherba
1993-1994 Sandra Yee
1992-1993 Francis J. Buckley
1991–1992 Jean Houghton
1990–1991 Jule Fosbender
1989-1990 Linda Heemstra
1988–1989 Colleen Hyslop
1987-1988 Clara N. Bohrer
1986-1987 Margaret E. Auer
1985-1986 A. Michael Deller
1984–1985 Robert Garen
1983–1984 Eleanor Pinkham
1982–1983 Margaret Thomas
1981–1982 Patricia Wilson
1980-1981 Howard Lipton
1979–1980 Carolyn McMillen
1978–1979 Robert Raz
1977-1978 Joan Wilcox
1976–1977 Robert Gaylor
1975–1976 Roberta Cheney



### Thanks To Our 2005 Logo Designer

MLA President Mike
McGuire has selected
"Libraries: Helping Grow
Minds" as his 2005
Conference theme. The
logo was designed by
Nathan Cradit of Central
Michigan University. Many
thanks to Nathan for
volunteering his time and
talent to this project.

Conference program layout and design by **Theresa Moore**.

### **2005 Conference Committee**

### CONFERENCE CHAIR

**Anne Marie Casey** 

Central Michigan University

### **CONFERENCE MANAGER**

**Polly Ross** 

Michigan Library Association

### **MICHIGAN LIBRARY ASSOCIATION**

Tanya Burnham, Business Mgr. Anne Winkel, Admin. Assistant

### **AUCTION COMMITTEE**

**Leslie Behm,** Chair, Michigan State University

**Stephanie Perentesis,** Michigan State University

### **EXHIBITS COMMITTEE**

Nancy Colpaert, Chair, Monroe County Library System Jule Fosbender, Adrian Public Library

**Shirley Ehnis**, Adrian Public Library **Jeanne Lawler-Marsac**, Retired

### **INTERNET ROOM**

**Marie-Lise Shams,** Chair, University of Detroit Mercy

**Triza Crittle,** University of Detroit Mercy

### **MEMBER-AT-LARGE**

**Maureen Hirten,** Capital Area District Library

### **ON-SITE COMMITTEE**

**Leah Black,** Co-Chair, Michigan State University

Ranti Junus, Co-Chair, Michigan State University

### PRECONFERENCE COMMITTEE

**Julie Garrison,** Co-Chair, Central Michigan University

**Kara Gust,** Co-Chair, Michigan State University

### **PUBLICITY**

**Stephanie Mathson,** Chair, Central Michigan University

### **SPECIAL EVENTS**

**Claudia Diaz,** Co-Chair, Albion College

Marla Ehlers, Co-Chair, Grand Rapids Public Library

### PROGRAM COMMITTEE

Michael Rodriguez, Chair, Michigan State University Elizabeth Bollinger, Vice Chair, Michigan State University

- Academic & Research Libraries
   Division
   Nancy Fleck, Michigan State
   University
- Access, Collections & Technical Services Roundtable Ruth Bever, Kent District Library
- Children's Services Division
   Christy Klien, Portage District
   Library
- Information Literacy Roundtable Sheila Bryant, Michigan State University
- Intellectual Freedom Committee Randy Call, Detroit Public Library
- Leadership Academy Advisory Committee
   Cindy Krolikowski, Wayne State University
- Library of Michigan Deb Bacon Ziegler
- Library Technology Division
   Robert G. Kelly, Kresge Business
   Administration Library
   Karen Ventura, Novi Public Library
- Management & Administration
   Division
   Leah Black, Michigan State
   University
   Kathy Irwin, University of
   Michigan—Dearborn
- Marketing Roundtable Gary Pullano, Herrick District Library

Mary Rzepczynski, Delta Township District Library

- Michigan Library Consortium Anne Donohue Ruth Dukelow
- Multicultural Roundtable
   Vanessa Middleton, Wayne State
   University
- Public Library Division
   Marla Ehlers, Grand Rapids Public Library
- Public Policy Committee
   Sue Hill, Capital Area District
   Library
   Evelyn Holzwarth, Dowagiac
   District Library
- Reference Division
   Kara Gust, Michigan State
   University
- Rural and Small Libraries
   Roundtable
   John Sheridan, St. Charles District
   Library
- Services to Special Populations Roundtable
   Jackie Skinner, Otsego County Library
- Support Staff Roundtable
   Molly Fleishman, Herrick District
   Library
- Teen Services Division
   Kathy Rice, Troy Public Library
- Trustees and Advocates Division John Chambers, Oakland County Library

### **JOB DESK**

**Lothar Spang,** Wayne State University

### **MEMBER SERVICES DESK**

**Steve Sowards,** Michigan State University

MLA Membership Committee and Volunteers

### **Thank You to the MLA Conference Sponsors**

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**Trustee and Advocates Division Annual Meeting Breakfast** 



**Trustee and Advocates Division Annual Meeting Breakfast** 

### **FANNING HOWEY**

**Trustee and Advocates Division Annual Meeting Breakfast** 



**Trustee and Advocates Division Annual Meeting Breakfast** 



**MLA Awards Luncheon** 



**Conference Signage** 



**Internet Room** 

# THOMSON





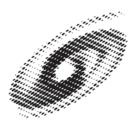
### CENTRAL MICHIGAN UNIVERSITY

**Pre-Conference Program** "The Leader Within"

# Wayne StatE University

Library and Information Science Program

**Alumni Reception** 



SCHOOL OF INFORMATION UNIVERSITY OF MICHIGAN

**Alumni Reception** 

AW WEATHERS & RICHARDSON

Miles Harvey Keynote Address



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**Herrick District Library** 

**Internet Room** 



All Conference Banquet

**Morning Coffee** 



**Morning Coffee** 



**Morning Coffee** 



Michigan Author Award Luncheon

Sleeping Bear Press Michigan Author Awards Luncheon



**Internet Room** 

### General Information **&** Area Attractions

### **REGISTRATION DESK**

**Amway Grand Center Concourse** 

Wednesday, October 26, and Thursday, October 27, 7:00 a.m.– 5:00 p.m.; Friday, October 27, 8:00 a.m.–12:00 p.m.

### MEMBERSHIP TABLE & JOB DESK Center Concourse

Wednesday, Oct. 26, and Thursday, Oct. 27, 8:00 a.m.—4:00 p.m.

### **INTERNET ROOM**

### **Heritage Hill Room**

Wednesday, Oct. 26, and Thursday, Oct. 27, 8:30 a.m.–6:00 p.m.; Friday, Oct. 28, 8:30 a.m.–11:30 a.m. Sponsored by Herrick District Library, Michigan Library Consortium, and University of Michigan Ross School of Business.

### **COMPLIMENTARY COFFEE**

Adjacent to the **Registration Desk** Wednesday, Thursday and Friday beginning at 7:30 a.m.

Sponsored by Emery-Pratt, Saginaw Valley State University Library, and Swets.

### **BOOK SALES**

Authors' books will be available for sale throughout the conference. Check at the Registration desk for further information.

### **EXHIBITS**

### DeVos Ballroom A-B

Grand Opening Wednesday, Oct. 26, 11:30 a.m.–5:30 p.m.; Thursday, Oct. 27, 8:00 a.m.–4:00 p.m.

### **POSTER SESSIONS**

Exhibits Area, DeVos Ballroom A-B

Wednesday, Oct. 26, Noon-2:30 p.m.

**Session 1:** 12:00–1:00 p.m. **Session 2:** 1:30–2:30 p.m.

Two poster sessions, hosted by the Academic and Research Libraries Division, will showcase innovative collections, services, handouts and research findings.

### **MEETING ROOM SPACE**

MLA requests conference attendees to pre-register for conference programs in

order to place sessions in rooms which best accommodate the expected audience. If your session is overcrowded, we apologize for the inconvenience.

### **SMOKING POLICY**

Smoking is not permitted in any MLA Conference functions, including general sessions, programs, luncheons, receptions, and dinners.

### **SPECIAL SERVICES**

Conference registration personnel are available throughout the conference to assist those needing special services. Please let the MLA staff at the Conference Registration Desk (Amway Grand Center Concourse) know if you need assistance.

### **HOTEL INFORMATION**

Amway Grand Plaza check-in time is 4:00 p.m. Check-out time is Noon.

### **COAT RACKS**

Crown Foyer lobby, second floor. The coat room (not staffed) is made available for your convenience throughout the conference. The Amway Grand and the Michigan Library Association are not responsible for loss of any items left in the coat room.

### **AREA ATTRACTIONS**

- Frederik Meijer Gardens and Sculpture Park. Receive a \$4.00 discount on admission by showing your conference badge!
- **Gerald R. Ford Museum.** Receive a \$1.00 discount on admission by showing your conference badge!
- **Grand Rapids Art Museum.** Receive a \$1.00 discount on admission by showing your conference badge!
- Meyer May House 450 Madison SE. Frank Lloyd Wright designed prairie style house built in 1908 for founder of May's of Michigan clothing store. Restored to its original splendor by the Steelcase Corporation. Open free to the public on Tuesdays and Thursdays from 10:00 a.m. to 2:00 p.m.; Sundays from 1:00 p.m. to 5:00 p.m.
- Van Andel Museum Center. Receive a \$1.00 discount on admission by showing your conference badge!
- Voight House Victorian Museum. Admission: \$2.00. No discount.

# MLA Annual Meetings

### **MLA ANNUAL MEETING**

Wednesday, Oct. 26, 5:30–6:30 p.m. Emerald A–B

# ACCESS, COLLECTIONS AND TECHNICAL SERVICES ROUNDTABLE

Thursday, Oct. 27, 5:00 p.m. Thornapple Room

### INFORMATION LITERACY ROUNDTABLE

Thursday, Oct. 27, 5:00 p.m. Kendall College Library

### LIBRARY TECHNOLOGY DIVISION BREAKFAST

Friday, Oct. 28, 7:30 a.m. Ottawa Room

### MANAGEMENT AND ADMINISTRATION DIVISION

Wednesday, Oct. 26, 5:00 p.m. Pearl Room

### MARKETING AND PUBLIC RELATIONS ROUNDTABLE

Thursday, Oct. 27, 5:00 p.m. Haldane Room

### MULTICULTURAL ROUNDTABLE

Wednesday, Oct. 26, 3:15 p.m. Kendall Room

### REFERENCE DIVISION

Thursday, Oct. 27, 5:00 p.m. Berkey Room

### RURAL AND SMALL LIBRARIES ROUNDTABLE

Wednesday, Oct. 26, 5:00 p.m. Thornapple Room

### SERVICES TO SPECIAL POPULATIONS ROUNDTABLE

Thursday, Oct. 27, 9:45 a.m. Grand View A

### TRUSTEES AND ADVOCATES DIVISION BREAKFAST

Wednesday, Oct. 26. 7:30 a.m. Nelson Room

### **2005 MLA Award Winners**

**Judi Stillion** 



LIBRARIAN OF THE YEAR

Judi Stillion, director of the Alpena County Library, has been named the Librarian of the Year by the Michigan Library Association. For over 30 years Judi has made outstanding contributions to the Alpena County Library, starting out as a children's librarian, then serving as assistant director and since 1998, serving as the library director.

Active in state and national library associations, Judi also participates in the Michigan Center for the Book and the Michigan Council for the Arts and Cultural Affairs. Her involvement in these organizations has enabled her to bring cultural and multicultural events to Alpena County each year. Her "Authors in Fall" series has brought such notable authors as Bill Bryson, Thomas Pynchon, Edward Albee, George Plimpton, Loren Estleman and Judith Guest to the Alpena area. Her library's sponsorship of a carnival for children attracts over 3,000 people each year to an event that has outgrown the library's space and has since moved to the county fair grounds. These quality programs have improved the library's visibility countywide enough to insure the successful passage of each millage request.

Judi's impact goes beyond her library walls. Her involvement in the Thunder Bay Literacy Conference brought together readers and authors to share thoughts and inspiration. This conference also began the Michigan Author Award in 1992. Judi has collaborated with the Thunder Bay National Marine Sanctuary to bring the valuable Labadie collection of Great Lakes maritime history to the library, thus offering access to the collection to thousands of people who would otherwise not have had access.

Judi's leadership has made the Alpena County Library the role model for any library that wants to be involved in the cultural and intellectual life of a community. The fact that she has been able to accomplish so much within the structure of a small rural library is even greater testament to the accomplishments of Judi Stillion, the Michigan Library Association's 2005 Librarian of the Year. – Bryon Sitler, Director, White Pine Library Cooperative

Recognize a colleague or advocate's outstanding contribution to the Michigan library community by nominating him or her for one of MLA's

five annual awards. The year's winners are announced each summer, and they are officially recognized at an Awards Luncheon during the Annual Conference.

sure to check the MLA Awards Committee webpage (www.mla.lib.mi.us) for complete information on the nomination criteria and deadlines. Official nomination forms be posted in mid-November.

### **2005 MLA Award Winners**

Sara Castle

**Sara Castle,** youth librarian at the Pinckney Community Public Library, has been named the Michigan Library Association's 2005 winner of the Loleta D. Fyan Award. The Fyan Award is given to a librarian who has transformed a routine task or untried idea into an imaginative, creative service.

Sara has taken a small rural library's youth department and transformed it into an important part of the community. In a short four years, her efforts have expanded and improved the youth department's appearance, collections and activities. She spearheaded efforts to renovate the library's interior and was able to get a local artist to paint a mural on the wall of the children's department, making the area much more inviting and exciting. Her collection development activities have increased the circulation of youth materials by 102% in a single year, with another 27% the following year. Programming has doubled not only in the building but through outreach efforts to local businesses, schools and HeadStart programs.

Susan Mankoff, a library patron and volunteer in Pinckney, cites Sara's dedication to building the next generation of enthusiastic readers through lap sit reading programs and a teen round table discussion group. Sara's energy is contagious and her ideas are endless, making her justly deserving of the Michigan Library Association's 2005 Loleta D. Fyan Award. —Hope Siasoco, Director, Pinckney Community Public Library

### Sandy McCarthy



**WALTER KAISER AWARD** 

### **Ann Walaskay**



**WALTER KAISER AWARD** 

For the first time ever, the Walter H. Kaiser Memorial Award has been awarded to two Michigan librarians for their shared efforts to provide enhanced services to more than 380,000 community college students. **Sandy McCarthy** (Washtenaw Community College) and **Ann Walaskay** (Oakland Community College/Orchard Ridge Campus) developed a collaborative virtual reference service, which was launched on March 14, 2005. Virtual reference is not a new concept, but what is unique about the project is its collaboration among 17 participating colleges.

As co-leaders of the Virtual Reference Advisory Group, Ann and Sandy were instrumental in spearheading *Research Help Now*, an online tutoring service that provides real-time, online individual research assistance from a Michigan community college librarian via a chat session. Ann and Sandy were involved in the software selection, purchase, and installation. They oversaw the development of policy guidelines and marketing materials, as well as staff training, and the creation of an electronic discussion list to promote communication among the participants.

Twenty-eight publicly funded community colleges in Michigan have worked together since 1997 in the development and operation of the Michigan Community College Virtual Learning Collaborative. This program allows students from anywhere in the state to enroll in any of the online courses offered by Michigan community colleges from a single online catalog. Seventeen of those institutions are now able to improve their existing online programming in a variety of disciplines and offer support to their online and on campus students. Due to Sandy's and Ann's leadership, community college students across Michigan are having a fuller college experience now that they can get research assistance from a librarian.

The Walter H. Kaiser Memorial Award honors Walter Kaiser, who served as director of the Wayne County Federated Library System for 26 years and was a nationally known library consultant, authority in local government, and innovator in technical services. – Martha Stilwell, Director of Library Services and Facilitator for Online Library Resources, Kellogg Community College

### **2005 MLA Award Winners**

### **Edward Repik**



TRUSTEE OF MERIT

**Edward Repik**, an eight-year member and treasurer of the Board of Trustees of the Howell Carnegie District Library, has been named the 2005 Michigan Library Association's Trustee of Merit. This award is made to a public library trustee to focus attention on the important contributions trustees make to Michigan library services and to give recognition to outstanding trustees.

Cited for his skills in financial forecasting and a profound dedication for public service, Ed has helped set a tone for library board and committee meetings that is not only effective, civil and informative, but often inspirational. Such a tone on the board allowed for very diverse opinions to come together to build strong library services and to build support throughout the community.

"The combination of his ability to do the financial forecasting and the ability to train others to use the forecasts effectively is a gift that he shares with no pretensions or expectation of reward", said Kathleen Zaenger, director of the Howell Carnegie District Library. In the past Ed has presented workshops on budgeting and developing employee pay structures at the Michigan Library Association's annual conferences. He has also turned his vision of a certified training program for public library trustees into a reality.

Ed is also a remarkable recruiter of library board members, promoting the rewards of serving the library to other community leaders. His recruiting skills have greatly enriched the make-up of the library board.

His humility, congenial manner, attention to detail, and commitment to libraries makes Ed Repik the perfect recipient of the 2005 Michigan Library Association's Trustee of Merit Award. – *Kathleen Zaenger, Howell Carnegie District Library* 

### **Trenton Smiley**



**AWARD OF EXCELLENCE** 

**Trenton Smiley,** Marketing Director for the Capital Area District Library, has been named the winner of the 2005 Michigan Library Association's Award of Excellence. The Award of Excellence recognizes a staff member of a Michigan library who has made an outstanding contribution to effective and improved local library service.

In his relatively short library career, Trent has developed successful marketing programs for the Detroit Public Library, Genesee District Library, and now the Capital Area District Library. Some of his major accomplishments include:

- Pioneering the idea of using special events like a presentation by Suze
  Orman to allow the library to gain instant credibility in the field of personal
  finance. He obtained grants totaling \$28,000 as well as over \$60,000 of inkind support from local media.
- Forming a partnership with WFMK to hold a special Harry Potter movie event at the NCG Cinema. Five thousand people entered a drawing for tickets with 450 lucky winners.
- Linking programs and services to an image or lifestyle of the library's target audience. The library now has a radio program featuring information on its African-American book discussion group.
- Attracting more people to the library with well designed, high-quality brochures.
   Trent has promoted cooperation between all types of libraries by working with
   the Mideastern Michigan Library Cooperative's PR Committee and on Library
   Day at Comerica Park. His involvement with organizations like the Blue Cross
   Blue Shield of Michigan Community Advisory Council, the Grand Blanc
   Planning Commission, and the Lansing Boys and Girls Club help spread the
   word about the value and services of Michigan's public libraries.

MLA's Award of Excellence recognizes a staff member of a Michigan library who has made an outstanding contribution to effective and improved local library service. Trent has done this and more. – Susan Hill, Director, Capital Area District Library

# Pre-Conference Speakers

Kathy Irwin is a Senior Associate Librarian and Head of Circulation at the Mardigian Library at the University of Michigan—Dearborn. Kathy's prior experience includes teaching middle school and high school for eight years, along with serving as librarian at Comerica Incorporated for two-and-ahalf years. She is past president of the Michigan Chapter of the Special Libraries Association and is currently chair of the MLA Management and Administration Division.

Dr. Lew Dotterer is currently the Director of Learning and Organization Development for Sparrow Health System in Lansing, Michigan. Before that, he was manager of Training and Development for Lincoln National Life and also worked for over five years as a therapist, consultant and director of training for the Concern Employee Assistance Program. Lew's rich background includes a blend of counseling, university teaching, organizational consulting, and coaching and departmental administration.

### Leslie Behm & Nancy Lucas

Leslie Behm is currently the Training and Reference Technology Librarian at the Main Library at Michigan State University. Nancy A. Lucas is currently the Head of the Gast Business Library at Michigan State University. Together, Leslie and Nancy have numerous years of ergonomics training and experience—presenting ergonomics workshops, conducting ergonomic evaluations, and serving as members of the MSU Libraries Ergonomics Committee.

**Dr. John Vinson** has been the Undersheriff for the Isabella County Sheriff's Department since January 2005. As Undersheriff, he is second in command and responsible for the day-to-day operations and leading a staff of 60 employees. John has held other leadership positions in corporate America and has conducted numerous invited presentations and workshops on various aspects of leadership and diversity subjects. He is also an Adjunct Faculty member, who teaches in the Management and MSA departments at Central Michigan University.

### **Preconference Programs**

Tuesday, October 25 • Amway Grand Plaza Hotel

Each Session has been awarded .3 CEUs.

REGISTRATION & CONTINENTAL BREAKFAST: 7:30–8:00 a.m. Hotel Conference Level, 3rd floor

MORNING SESSIONS: 8:00-11:30 a.m.

Who Wants to Hire a Superstar? A reality guide to hiring, training, and retaining good student workers and library pages

Kathy Irwin, University of Michigan-Dearborn

Room: Thornapple

Is finding good student workers and pages like an episode of the *Amazing Race*? Is your training program a little too much like *Survivor*? Is retention a game *For Love or Money*? This program combines presentation and group participation to help us all find the best *Apprentice* for the job.

Making the Most of Now! (Being Assertive and Engaged at Work and in Life)

Lew Dotterer, Ph.D., Sparrow Health System

Room: Grand View A-B

People who are more assertive are seen as positive contributors to others and as being more fully engaged in their work and their life! In this session we will look at what the difference is between assertive, aggressive, and passive behavior. We will identify ways to build relationships based on being open, honest, clear, concise, and direct. We will discuss the value in being able to give and receive feedback from others. We will also look at what it means to live an assertive lifestyle. Resources that have influenced the design of this session include: FISH!; Dawna Markova's, I Will Not Die an Unlived Life; First, Break All The Rules by Buckingham and Coffman and Ben Zander's ideas taken from the video entitled, Radiating Possibility.

AFTERNOON SESSIONS: 1:30-4:45 p.m.

**Ergonomics on a Shoestring** 

Nancy A. Lucas & Leslie M. Behm, Michigan State University

Room: Thornapple

Need to make your work environment more ergonomically friendly, but have a limited budget? In this workshop, we will learn what is involved in ergonomics, the basics of an ergonomic evaluation, what the OSHA standards are currently, and how some of the changes can be made on a shoestring budget. We will actually work on doing ergonomic evaluations during the workshop.

The Leader Within

John N. Vinson, Ph.D., Undersherriff, Isabella County, Michigan

Room: Grand View A-B

What exactly is leadership and what does it all mean to you? What can make you a more effective leader? In this workshop, participants will gain valuable insight into the effectiveness of their personal leadership style and learn how and when to use the five practices of exemplary leadership: Challenging the Process, Inspiring a Shared Vision, Enabling Others to Act, Modeling the Way, and Encouraging the Heart. Participants will also learn how to create an environment that supports various leadership styles, including their own personal leadership style.

Sponsored by: Central Michigan University.

### **MLA Conference Keynote Speakers**

### Miles Harvey



KEYNOTE SPEAKER Wednesday, October 26 10:00 a.m., DeVos Place Sponsored by: Law Weathers & Richardson.

BOOK TALK (Conference Program W22) Wednesday, October 26 3:45 p.m., Nelson Room Miles Harvey, author of *The Island of Lost Maps: A True Story of Cartographic Crime*, a national and international bestseller that explores the theft of scores of centuries-old maps from prominent research libraries by an enigmatic antiques dealer named Gilbert Joseph Bland, Jr. Named one of the top ten books of 2000 by *USA Today*, which described it as "astonishingly imaginative," *The Island of Lost Maps* was also a Borders Books Original Voices Award finalist, as well as a Book of the Month Club, Quality Paperback Book Club and Booksense 76 selection. Foreign editions have appeared in the United Kingdom, Germany, Spain, Italy, the Netherlands, Japan and Taiwan.

A graduate of the University of Illinois and the University of Michigan, Miles Harvey spent four years on the trail of Gilbert Bland, beginning with an article that appeared in *Outside Magazine* in 1996. In a journalistic career that spans two decades, he has worked for United Press International and *In These Times*, in addition to serving as the book-review columnist for *Outside*. His articles have appeared in a variety of publications, including *Mother Jones*, Salon.com, *The Columbia Journalism Review, The Progressive, The Utne Reader*, and *The Los Angeles Times*. He was a finalist for a 1997 National Magazine Award and the recipient of a 2004-2005 Illinois Arts Council fellowship.

During the book talk (program W22), Mr. Harvey will provide attendees with an overview of his new book about the life of the 16th-century artist Jacques Le Moyne de Morgues.

### **Chris Crutcher**



KEYNOTE SPEAKER Thursday, October 27 10:00 a.m., DeVos Place

PANEL DISCUSSION (Conference Program T10) Thursday, October 27 2:00 p.m., Berkey Room Popular young adult writer, **Chris Crutcher**, will deliver the 10 a.m. keynote, "When Real Life Fiction Meets the Censor." Crutcher will speak from his personal experience as a frequently banned author. Born in Dayton, Ohio, to a WWII bomber pilot and a homemaker, Crutcher grew up in Cascade, Idaho (a tiny logging town north of Boise). He graduated from Eastern Washington State College (now EWU) with a BA in Psychology and Sociology. After a few years of travel and working odd jobs, Crutcher returned to EWU to earn his teaching certificate. Offered the chance to direct a "last chance" alternative school in Oakland, California, he respectfully served the at-risk K-12 students for almost a decade before returning to Spokane to write his first book, *Running Loose*, for Greenwillow in the early 1980's.

Eight other novels – *Stotan!*, *Chinese Handcuffs*, *The Crazy Horse Electric Game, The Deep End, Staying Fat for Sarah Byrnes, Ironman, Whale Talk*, and *The Sledding Hill* – as well as a collection of short stories (*Athletic Shorts*) followed the first. His autobiography, *King of the Mild Frontier*, was released in April, 2003. A new novel, a second collection of short stories, and two nonfiction book projects are also in development.

Crutcher's fast-paced fiction — heavily influenced by his work as a therapist and child protection advocate — is known for its expert balance of comedy and tragedy, as well as its unflinching honesty and authentic voice. He has been honored with dozens of awards including the 2005 Catholic Library Association's St. Katharine Drexel Award, *Writer Magazine's* 2004 Writers Who Make A Difference Award, the ALA's 2000 Margaret A. Edwards Lifetime Achievement Award, the NCTE's 1998 National Intellectual Freedom Award, and the ALAN Award. Crutcher is also a 2005 PEN/Newman's Own First Amendment Award nominee.

After the keynote attend the Intellectual Freedom Committee's panel discussion, "Right to Know or Right to Censor?" (program T10).

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### **MLA Conference Keynote Speakers**

# Duncan Sings-Alone & Priscilla Cogan



KEYNOTE SPEAKERS Friday, October 28 10:00 a.m., Ambassador Ballroom East

For over forty years, **Duncan Sings-Alone** has been a healer, first as a minister, then as a psychologist. After intensive training in Lakota medicine and spirituality from 1976-83, he became known in the Native American community as a teacher, ceremonialist, and storyteller. Widely respected as a healer and teacher, Sings-Alone is enrolled in the Georgia Tribe of Eastern Cherokee Indians, and was the founder of the Free Cherokees, an intertribal cultural organization for all people interested in exploring Native American spirituality.

Elder and author of *Sprinting Backwards to God*, he also holds a Ph.D. in Counseling and Psychology from the University of Florida.

Author of internationally acclaimed novels, *Winona's Web*, *Compass of the Heart*, and *Crack at Dusk: Crook of Dawn*, **Priscilla Cogan**, **Ph.D.**, is a clinical psychologist of Irish-American descent and a practitioner of Native American pipe and sweat-lodge ceremonies. She lives with her husband, Duncan Sings-Alone, and two Shelties betwixt and between rural Massachusetts and the Leelanau Peninsula in northwest Michigan.

### **MLA All-Conference Banquet Speaker**

### **Timothy Baughman**



ALL-CONFERENCE BANQUET SPEAKER Thursday, October 27 7:00 p.m., Ambassador Ballroom Pre-registration required. Sponsored by: ProQuest Company

The 2005 All Conference Banquet Speaker, **Dr. T. H. Baughman**, will address conference goers during dinner on Thursday, October 28. His presentation will be entitled, "The Greatest Antarctic Adventure."

Baughman, a professor of History at the University of Central Oklahoma, has published widely in the field of polar history. His publications include: *Before the Heroes Came: Antarctica in the 1890s* (University of Nebraska Press, 1994), *Ice: The Antarctic Diary of Charles F. Passel* (Texas Tech University Press, 1995) and *Pilgrims on the Ice: Robert Falcon Scott's First Antarctic Expedition* (University of Nebraska Press, 1999). He has also published a short popular biography, *Shackleton of the Antarctic*.

Baughman has lectured widely on his research interests not only for their impact on polar history but also on how historical and polar figures demonstrate leadership lessons for the business world. Widely regarded as a masterful storyteller, Tim is a popular lecturer on expedition cruise ships to both polar regions and throughout Europe.

### **Luncheon Speakers for Thursday, October 27**

### **Nancy Robertson**

STATE LIBRARIANS EXCELLENCE
AWARD LUNCHEON
Noon-1:45 p.m.,
Imperial Ballroom
Pre-registration required.

Acting State Librarian **Nancy Robertson** has been with the Library of Michigan since 1995, when she was hired as the library's first rare books cataloger. In 1997, she became the curator of the library's rare book collection, a charge she continued when she was appointed director of the Technical Services Division in 2000.

During her tenure as director of Technical Services and curator of the rare book collection, Robertson worked with the Library of Michigan Foundation to establish the Martha W. Griffiths Michigan Rare Book Room. Robertson was closely involved in selecting the architects, completing the design, and overseeing the construction of this state-of-the art rare book storage and reading room facility within the Library of Michigan's walls. When Robertson became Deputy State Librarian in 2002, she took charge of handling the Library of Michigan's budget tracking and planning, and also began acting as the agency liaison to the Department of History, Arts and Libraries administrative staff. In 2004, her duties were expanded to include more statewide operations in addition to internal operations functions.

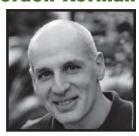
Robertson has a library background dating to her youth. Born in Ohio, she frequented the Wright Library in Dayton throughout her childhood. During her last semesters at the College of Wooster, she worked as an assistant to the cataloger of a special collection acquired by the college library. Though she earned an M.A. in English Literature at the University of Illinois-Chicago in 1979, it was not until she relocated to Philadelphia that she was able to move forward with her ambition to become a librarian.

At Drexel University, where she earned her M.S. in Information Studies in 1990, Robertson focused on rare book librarianship and began working, also in 1990, at the renowned Library Company of Philadelphia, which was founded in 1731 by Benjamin Franklin and later served as the library of the Continental Congress. In 1992, Robertson was hired by the William L. Clements Library at the University of Michigan in Ann Arbor, another of the country's premier Americana collections. There she spent two years cataloging new acquisitions.

Robertson lives in Jackson with Jim, her husband of 30 years. They enjoy spending time at their summer cottage near Crystal Lake and frequently visit their two sons who reside in Boston and Charlottesville, Virginia. Robertson, owner of a Jack Russell terrier, collects Edward Gorey books and late 19th- and early 20th-century decorated publishers' cloth bindings.

(Adapated from Casey Warner's column in the February 2005 Library of Michigan's *Access* Newsletter)

### **Gordon Korman**



CHILDREN'S & TEEN SERVICES
DIVISIONS' LUNCHEON
Noon-1:45 p.m.,
Pantlind Ballroom
Pre-registration required.

**Gordon Korman** will be the guest author and speaker at this year's Children's and Teen Services Divisions' Author Luncheon.

Mr. Korman began writing at the age of twelve, when a seventh grade English assignment became his first published novel. He has since authored more than fifty books for children and young adults, most recently *Son of the Mob: Hollywood Hustle*, and the *On the Run* series. A graduate of New York University's Dramatic Writing Program, Korman lives with his wife and family in Long Island, NY.

### **Luncheon Speakers for Thursday, October 27**

### Joseph J. Mika

"Retirement, Recruitment, and the Job Market"



ACADEMIC LIBRARIANS LUNCHEON Noon-1:45 p.m., Gerald R. Ford Presidential Ballroom Pre-registration required.

**Dr. Joseph J. Mika,** Professor and Director of the Library and Information Science Program (LISP) at Wayne State University in Detroit, arrived at Wayne State in 1986 as Director of the LIS Program. Under his direction (1986-1993), the faculty grew from five to eleven full-time positions, the student body increased from 79 to 400+, five endowed scholarships were established, and the LISP received accreditation from the American Library Association. Dr. Mika moved to faculty as a full professor in 1994, but once again accepted the position of Director in January of 2002.

Prior to working at Wayne State, Dr. Mika served as Assistant Dean and Associate Professor of Library Science at the University of Southern Mississippi, was Assistant Librarian and Assistant Professor at Johnson State College (VT), and was on the staff of the library at Ohio State University's Mansfield Regional Campus.

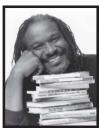
Dr. Mika is an author and editor, and frequently makes presentations to library organizations, which focus on customer service, personnel issues, leadership, and strategic planning.

Dr. Mika's professional activities include numerous American Library Association committee appointments, and election to the ALA Council as Chapter Councilor, first from Mississippi and later from Michigan. He recently completed a term as Chair of the Michigan Center for the Book, and he has been active in Beta Phi Mu, the international library and information science honor society, having served on its Board and as its President.

In addition to his career in the field of library and information science, Dr. Mika is a retired colonel in the United States Army Reserve.

### Michigan Author Award Luncheon Speaker

### **Christopher P. Curtis**



MICHIGAN AUTHOR AWARD LUNCHEON Friday, October 28 11:45 p.m., Pantlind Ballroom Pre-registration required. Sponsored by: Michigan Center for the Book; Michigan Library Association; Sleeping Bear Press.

Christopher Paul Curtis is the winner of the 2005 Michigan Author Award. The Michigan Center for the Book, a program of the Library of Michigan, and the Michigan Library Association present the Michigan Author Award annually to recognize a Michigan writer for his or her literary merit.

The only writer to win the Newbery Medal and the Coretta Scott King Award – two of the most prestigious prizes in the field of children's literature – in the same year, Curtis has published three young-adult novels. He was also the first African American to win the Newbery Medal since 1977.

Curtis received these awards for his second novel, *Bud, Not Buddy.* His first book, *The Watsons Go to Birmingham* — 1963, was an honor book for both the Newbery and Coretta Scott King awards. His third novel, the recently published *Bucking the Sarge*, was included on the Library of Michigan's 2005 Michigan Notable Books list.

Curtis's writings are historical fiction that is noted for its inclusion of serious social issues, humor, significant events in American history, and family heritage. Curtis's Michigan heritage has a significant place in his novels as well. Originally from Flint, Curtis worked for GM at the Fisher Body plant for years before following his dream of writing.

### **MLA Annual Conference Programs At A Glance**

Tuesday, October 25, 2005							
	8:00-11:30	1:30-4:30					
Grand View A - B	Who Wants to Hire a Superstar?	Ergonomics on a Shoestring					
<u>Thornapple</u>	Making the Most of Now!	The Leader Within					

	8:30-9:45	10:00-11:15	11:30-12:00	12:00-1:45	2:00-3:15	3:45-5:00	5:30-6:30
Ambassador East					W16 U-M Google Digitization (LTD)		
Berkey	W05 Digitizing Michigan (MLC)				W15 How is MeLCat? (MLC)	W23 MeL Databases (MLC)	
DeVos Place		Keynote Speaker Miles Harvey	Exhibits Grand Opening	Poster Sessio	ns (12:00-2:30)		
Emerald A	W06 Nuts & Bolts Behind MLA's New Web (LTD)				W09 Smartest Card (MPRRT)	<b>W20</b> Grab Their Attention: Book Talk (CSD)	MLA
Emerald B	W04 ReadersAdvisory.com (PLD)				W14 Digital Diversity (MRT)	W24 Xtreme Makeovers in Tech Services (ACTS)	Membership Meeting
<u>Haldane</u>	Keen CE La Seell (IFC)				W13 Knowing What They Want (PLD)	W19 Subtle Censorship (IFC)	
Heritage Hill	Internet Room (8:30 a.m6:00 p.m.)						
Nelson	W02 Ask the Lawyer (TAD)				W11 Internal Controls for Fraud and Abuse (TAD)	<b>W22</b> Miles Harvey	
Pantlind BR				MLA Awards Luncheon			
<u>Pearl</u>	W01 Buried Treasures (ARLD)				W12 Put Your Best Flyer Forward (TSD)	W21 Growing the Next Generation of Library Leaders (MAD/ARLD)	
Ruby	W08 Beyond the Busman's Holiday (LoM)		Getting the Most out of Your First MLA Conference			W18 Quality Service and the Trustee (LoM)	
<u>Thornapple</u>	W07 What Library School				W10 You Gotta Have Art,	W17 I Keep it How Long?	

# Notes

### **MLA Annual Conference Programs At A Glance**

Thursday, October 27, 2005

Thursday, Octob	8:30-9:45	10:00-11:15	12:00-1:45	2:00-3:15	3:15-3:45	3:45-5:00
<u>Berkley</u>	T08 RFID and Privacy (IFC)			T10 Right to Know or Right to Censor (IFC)		T20 Finding NonProfit Funding Sources (RD)
DeVos Place		Keynote Speaker Chris Crutcher			Cookie Break with Exhibitors	
<u>Emerald</u>	T02 Never Pay Full Price Again (LTD)			T13 Top Tech Trends (LTD)		T22 RSS Piping Hot Content for Your Library (LTD)
Grand View	T05 P.A.W.S. for Reading (SSPRT)			T09 Management is Everyone's Job (MAD/PLD)		T24 Adapting Library Services (SSPRT)
GR Ford			Academic Librarians' Luncheon			
<u>Haldane</u>	T03 Nurturing and Pruning Collections (PLD)			T12 Enhancing Your Leadership (LAAC)		T17 Navigating News Media Inquiries (MPRRT)
Heritage Hill			Internet Room (8:	30 a.m6:00 p.m.)		
<u>Imperial</u>			State Librarian's Excelllence Award Luncheon			
Nelson	T04 Legislative Update (PLFIG)			T11 Tax Abatement (PPC)		T21 PLFIG Legislative Agenda Update (PPC)
<u>Pearl</u>	T01 Trading Spaces (RD/CSD)			T15 BrainGym: Growing Minds (CSD)		T23 Core Graphic Novel Collection (TSD)
Pantlind BR			Children's and Teen Services Divisions Author Luncheon			
Ruby	T07 Michigan Center for the Book (MCB)					
<u>Thornapple</u>	T06 Genealogy and the Reference Librarian (LoM)					T18 Changing faces of ILL (ACTS)
Winchester				T14 Town Hall Meetings (PLD)		T19 Library Instruction in First Year Experience Programs (ILRT)

Friday, October 28, 2005

	7:30-8:30	8:45-10:00	10:15-11:30	11:45-1:30	
			Keynote Speakers		
Ambassador East			Duncan Sings-Alone		
			and Patricia Cogan		
		F01			
Berkey		Political Advocacy			
		(PLD)			
		F02			
Emerald A		Tomorrow's			
		Professionals (LTD)			
		F08			
Grand View		Discovering Michigan			
		Notable Books (LoM)			
		F06			
Haldane		Managing Conflict			
10 To		Professionally (SSRT)			
Heritage Hill		Internet Room (8:30 a.m11:00 a.m.)			
Ottawa	LTD Breakfast		,		
Pantlind BR				Michigan Autho	
Panting BK				Award Lunched	
POS (FOR		F03			
Pearl		Designing on a Dime			
		(TSD)			
		F04			
<u>Pullman</u>		How to Find the Best			
	A .	Director (MAD)			
		F05			
Thornapple		How to Prepare a			
rnornappie		Poster Session (ARLD)			
		170			
	9 7	F07			
Winchester		How Does It Feel:			
vviiichester		Disability Awareness			
		(SSPRT)			

### **An Overview of Special Conference Events**

### **WEDNESDAY, OCTOBER 26**

### Trustees and Advocates Division Annual Meeting Breakfast

7:30–8:15 a.m., Nelson Room Sponsored by: Comerica Bank, Detroit; Plante & Moran, Southfield; Fanning/Howey Associates, Inc., Novi; Stauder Barch Associates, Ann Arbor. (Pre-registration required.)

Keynote Address: Miles Harvey 10:00 a.m., DeVos Place Sponsored by: Law Weathers & Richardson.

### Exhibit Hall Grand Opening 11:30 a.m., DeVos Place, Ballroom A–B

Learn about new products and services, do some price shopping, and visit with scores of vendors offering everything from architectural design to digitization services. *Exhibits remain open until 5:30 p.m.* 

# Getting the Most Out of Your First MLA Conference 11:30 a.m.–Noon Ruby Room

### **MLA Awards Luncheon**

Noon-1:45 p.m., Pantlind Ballroom MLA members honor their own at the Awards Luncheon. Plan to attend to honor the best of the profession.

Sponsored by: Library Design, Inc. (Pre-registration required.)

### **Poster Session**

### Noon-2:30 p.m., Exhibits Area, DeVos Place, Ballroom A-B

Session 1: 12:00–1:00 p.m.
Session 2: 1:30–2:30 p.m.
Two poster sessions, hosted by the Academic and Research Libraries Division, will showcase innovative collections, services, handouts and research findings.

### MLA Annual Membership Meeting 5:30-6:30 p.m., Emerald Room A-B

### All-Conference Reception

7:00–9:00 p.m., Grand Rapids
Public Library. Explore the
beautifully renovated main branch of

the Grand Rapids Public Library while socializing with fellow conference goers. The library is only a 7-minute walk from the Amway Grand! Meet at the Motor Lobby (Pearl Street Entrance) at 6:50 p.m. or 7:10 p.m. for a guided walk to the library. (Parking is limited but available for those who need to drive.) Come enjoy hors d'oerves and camaraderie. (*Pre-registration required.*)

### THURSDAY, OCTOBER 27

### **Exhibits**

8:00 a.m.-4:00 p.m., DeVos Place

Keynote Address: Chris Crutcher 10:00 a.m., DeVos Place. "When Real Life Fiction Meets the Censor." Crutcher will speak from his personal experience as a frequently banned author.

### Luncheons

(Pre-registration required for each.)

- State Librarian's Excellence Award Luncheon with Nancy Robertson Noon-1:45 p.m., Imperial Ballroom
- Children's and Teen Services
   Divisions Author Luncheon with
   Gordon Korman
   Noon–1:45 p.m., Pantlind
   Ballroom
- Academic Librarians Luncheon with Joseph J. Mika Noon–1:45 p.m., G. R. Ford Presidential Ballroom

### **Silent Auction**

**Noon–5:30 p.m., West Concourse.** This MLA fund raising event benefits Member Services.

Cookie Break with Exhibitors 3:15–3:45 p.m., DeVos Place, Ballroom A–B

### Receptions

5:00-6:30 p.m.

(You do not need to be an Alumni Association member to attend, but pre-registration is required.)

- University of Michigan Alumni Reception, Atrium Room
- Wayne State University Alumni Reception, Cascade Room

### Live Auction & Conference Banquet Reception

5:45–7:00 p.m., Crown Foyer
This MLA fund raising event benefits
Member Services. Raffle tickets are
\$5.00 each. Tickets will be available
for purchase at the Membership
Table, Wednesday and Thursday,
8:00 a.m.–5:00 p.m. Raffle drawing
will take place at the conclusion of
the live auction. Cash bar available.
Sponsored by: Thomson Gale
(reception); Aldinger, Inc. (raffle
tickets).

### All-Conference Banquet with Timothy Baughman

7:00–9:00 p.m., Ambassador Ballroom. "The Greatest Antarctic Adventure." Baughman, a noted authority on Antarctica and Ernest Shackleton, frequently lectures on leadership lessons gleaned from his study of polar explorers.

Sponsored by: ProQuest Company (Pre-registration required.)

### **FRIDAY, OCTOBER 28**

Library Technology Division Annual Meeting Breakfast 7:30–8:15 a.m., Ottawa Room (Pre-registration required.)

Keynote Address: Duncan Sings-Alone & Priscilla Cogan 10:00 a.m., Ambassador Ballroom East. Native American singers, songwriters and storytellers.

# Michigan Author Award Luncheon with Christopher Paul Curtis 11:45 a.m.–1:30 p.m., Pantlind Ballroom

Join us in honoring award-winning children's author Christopher Paul

**Sponsored by:** Michigan Center for the Book; Michigan Library Association; Sleeping Bear Press. (*Pre-registration required.*)

### Wednesday Special Events

Trustees and Advocates Division Annual Meeting Breakfast: 7:30–8:15 a.m., Nelson Room (Pre-registration required.)

Keynote Address: 10:00 a.m., DeVos Place, Miles Harvey. Harvey, is the author of *The Island of Lost Maps: A True Story of Cartographic Crime*, a national and international bestseller that explores the theft of scores of centuries-old maps from prominent research libraries by an enigmatic antiques dealer.

### Exhibit Hall Grand Opening: 11:30 a.m., DeVos Place, Ballroom A-B

Learn about new products and services, do some price shopping, and visit with scores of vendors offering everything from architectural design to digitization services. *Exhibits remain open until 5:30 p.m.* 

### MLA Awards Luncheon: Noon-1:45 p.m., Pantlind Ballroom

(Pre-registration required.)
MLA members will honor their own at the Awards Luncheon. Plan to attend the luncheon to honor the best of the profession.

Poster Sessions: Noon-2:30 p.m., Exhibits Area, DeVos Place, Ballroom A-B

Session 1: 12:00–1:00 p.m.
Session 2: 1:30–2:30 p.m.
Two poster sessions, hosted by the Academic and Research Libraries Division, will showcase innovative collections, services, handouts and research findings.

MLA Annual Membership Meeting: 5:30–6:30 p.m., Emerald Room A–B

### All-Conference Reception 7:00–9:00 p.m., Grand Rapids Public Library

(Pre-registration required.)
Explore the beautifully renovated main branch of the Grand Rapids
Public Library while socializing with fellow conference goers. The library is only a 7-minute walk from the Amway Grand! Meet at the Motor Lobby (Pearl Street entrance) at 6:50 p.m. or 7:10 p.m. for a guided walk to the library. (Parking is available but limited for those who need to drive.) Come enjoy hors d'oerves and camaraderie.

### Wednesday, October 26

Registration: 7:00 a.m.–5:00 p.m., Center Concourse

Membership Table & Job Desk: 8:00 a.m.–4:00 p.m., Center Concourse

Internet Room: 8:30 a.m.–6:00 p.m., Heritage Hill Room Exhibits: 11:30 a.m.–5:30 p.m., DeVos Place, Ballroom A–B

### Trustees and Advocates Division Annual Meeting Breakfast:

7:30–8:15 a.m. Room: Nelson

(Pre-registration required.)

Sponsored by: Comerica Bank,
Detroit; Plante & Moran, Southfield;
Fanning/Howey Associates, Inc.,
Novi; Stauder Barch Associates, Ann
Arbor.

### MORNING PROGRAMS 8:30-9:45 a.m.

Academic and Research Libraries
Division

W01 .... Buried Treasures

Room: Pearl

Come hear about some of Michigan's unique library collections! From a presidential library to a vast comic art collection, this talk will focus on interesting and fun libraries.

Presider: David Scott, ILL/Reference Librarian, Ferris State University Panelists: Elaine Didier, Director, Gerald R. Ford Library and Museum; Randall Scott, Special Collections Librarian, Michigan State University; Frank Boles, Director, Clarke Historical Library, Central Michigan University Trustees and Advocates Division **W02.... Ask the Lawvers** 

Room: Nelson

An open Q & A session where lawyers will attempt to answer any question from attendees on any library or employment law topic. Annual meeting follows program. **Presider:** Edward Repik, Trustee,

Howell District Library

**Speakers:** Stephen Schultz, Partner, Foster, Swift, Collins and Smith; Anne Seurynck, Partner, Foster, Swift, Collins and Smith

Intellectual Freedom Committee

### W03 .... Keep It on the She fi Diffusing Situ ticks in solving Pat on the larges Room: Haldane

The old saying that "an ounce of

prevention is worth a pound of cure" is true. This session will use case studies to review challenged books. Attendees will leave with tips and strategies for coping with challenges, conducting hearings, and handling sensitive censorship situations.

Presider: Mary Howard, Adult Services Librarian, Rochester Hills Public Library Panelists: Erin Helmrich, Youth Services Librarian, Ann Arbor District Library; Barbara Jones Clark, Coordinator, Media and Enrichment Services, Birmingham Public Schools

### Attending your first MLA Annual Conference?

If so, be sure to join the **MLA Membership Committee** in the Ruby Room on Wednesday, October 26, from 11:30 a.m. to Noon (just after the exhibits open but before the MLA Awards Luncheon) to hear quick tips, tricks, and advice that will help you navigate the conference successfully. How do you prioritize among the wide variety of breakout sessions? What is the etiquette for sampling several programs in the same timeslot? How do you make small talk with colleagues at luncheons and other events?

This session will help you plan the most effective conference for yourself. Do you have more questions than you can ask in half an hour? No problem! We can continue our conversation over lunch.

"Getting the Most Out of Your First MLA Conference"
Wednesday, October 26, 11:30 a.m.-Noon

**Public Library Division** 

W04 .... "Readers Advisory.com": What Works on the Web

Room: Emerald B

What readers' advisory tools are available to serve our online customers, and what really works? Learn from a panel of librarians who use a variety of homegrown and commercial products to connect readers with the right book.

Presider: Maureen Derenzy, Director,

Otsego County Library

Panelists: Eva Davis, Youth Services Manager, Ann Arbor District Library; Cheryl Whistler Garrison, Assistant Director, Kent District Library; Valerie Meyerson, Director, Charlevoix Public Library; Katherine Redwine,

Reference Librarian, Grace A. Dow

Memorial Library

Michigan Library Consortium
W05 .... Digitizing Michigan: An

Update on Statewide Digitization Projects

Room: Berkey

What's going on with statewide digitization? Speakers will discuss the Making of Modern Michigan, the Council of Library Directors' (COLD) County Histories & Atlases Project, Virtual Motor City, MeL Digital, the Michigan Library Digitization Task Force, and the statewide digitization grant program.

Presider: Xan Goodman, MLC Sales

Consultant, Michigan Library

Consortium

Panelists: Ruth Dukelow, Associate Director, Michigan Library Consortium; Shawn McCann, Web Librarian, Wayne State University; Michael Seadle, Assistant Director for Information Technology, Michigan State University; Sheryl Mase, Director, Library Development and Data Services, Library of Michigan Library Technology Division

W06 .... The Nuts and Bolts Behind MLA's New Website

Room: Emerald A

The Web Access Team will introduce the newly redesigned MLA website. Details about the software used to create the site will be highlighted. New features include RSS feeds for job postings, events, news, and more! The team will encourage feedback on the site and solicit ideas for future enhancements.

**Presider:** Robert Kelly, Electronic Selection Librarian, Kresge Business Administration Library, University of Michigan

Panelists: Larry Neal, Interim Director, Clinton Macomb Public Library; Roshayne Jaimon, Digital Services Developer, Ann Arbor District Library; Janet Yanosko, Systems Librarian, University of Michigan-Dearborn

Membership Committee

W07 .... What Library School Didn't Teach You: Tales from First Year Professionals

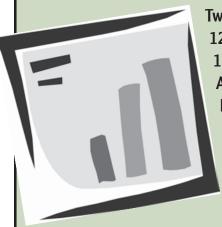
Room: Thornapple

First year librarians speak about what library school doesn't teach, from day to day responsibilities, library organization and cultures, to other information important to the job. Beneficial to students, job seekers, and administrators, this panel includes public, academic, and special librarians.

Presider: Emily Barton, Reference Librarian, Michigan State University Panelists: Katie Rosen, Youth Librarian, Rochester Hills Public Library; Stephanie Mathson, Instruction/Reference Librarian, Central Michigan University; Elisia Johnson, Librarian and Legal Writer Coordinator, Carson City Correctional Facility; Anne Cottingham, Law Librarian, Wayne State University; Jean Fisher, Adult Services Librarian, Ypsilanti District Library

### **ARLD POSTER SESSIONS**

Wednesday, October 26 · Noon-2:30 p.m. Exhibits Area, DeVos Place, Ballroom A-B



Two poster sessions, one from 12:00-1:00 p.m. and one from 1:30-2:30 pm., hosted by the Academic and Research Libraries Division, will showcase innovative collections, services, handouts and research findings. These are some of the topics that will be presented at the third annual ARLD-sponsored poster sessions.

Allow time from your busy conference schedule to visit with your colleagues as they present interesting and unique findings. See what is going on across the state in a variety of libraries.

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Library of Michigan

W08 .... Beyond the Busman's Holiday: Cultural Tourism

Room: Ruby

Tourists are becoming special interest travelers who rank the arts, heritage and/or other cultural activities as one of the top five reasons for traveling. Join this panel of experts to learn the role of the public library in cultural tourism, how the impact of libraries is measured, and how to get the word about cultural tourism out to your patrons, board, and community.

**Presider:** Debra Bacon-Ziegler, Continuing Education Coordinator,

Library of Michigan

Panelists: Nancy Robertson, Acting State Librarian, Library of Michigan; William Anderson, Director, Michigan Department of History, Arts and Libraries

Keynote Address: 10:00 a.m.

Room: DeVos Place

Miles Harvey, author of The Island of

Lost Maps: A True Story of Cartographic Crime.

Sponsored by: Law Weathers &

Richardson.

Speaker biography page 12.

**Exhibit Hall Grand Opening:** 

11:30 a.m.

Room: DeVos Place, Ballroom A-B

Membership Committee Open Forum: "Getting the Most Out of Your First MLA Conference"

11:30 a.m.–Noon Room: Ruby

**MLA Awards Luncheon** 

Noon-1:45 p.m.

**Room:** Pantlind Ballroom (*Pre-registration required.*)

**Sponsored by:** Library Design, Inc. *Award winner biographies pages 8–10.* 

Poster Sessions: Noon-2:30 p.m.

**Session 1:** 12:00–1:00 p.m. **Session 2:** 1:30–2:30 p.m.

Room: Exhibits Area, DeVos Place,

Ballroom A-B

AFTERNOON PROGRAMS 2:00-3:15 p.m.

Marketing and Public Relations Roundtable

W09 .... The Smartest Card: Get it.

Use it. @ Your library Room: Emerald A

The goal of the Public Library
Association's Smartest Card
advocacy campaign is to make the
library card the most valued and used
card in every wallet. Learn how to
promote the value of your library and
about PLFIG's plans to adapt and
conduct this campaign in the state of
Michigan.

**Presider:** Mary Rzepczynski, Public Services Librarian, Delta Township

**District Library** 

**Panelists:** Clara Bohrer, Director, West Bloomfield Township District Library; Jean Tabor, Director, Canton Public Library

Reference Division

W10 .... You Gotta Have Art, and Music, Too: Masterpieces for "A Sharp" Collection

Room: Thornapple

Can your CD music collection do double duty as a reference collection? Are you apprised of where to find key art information? An expert from the Detroit Institute of Arts and a public library music selector will introduce you to valuable print and online resources. Learn how to create a core collection suitable for any library in the areas of fine arts and music.

**Presider:** Brenda Plizga, Branch Manager, West Bloomfield Township

**Public Library** 

Panelists: Maria Ketcham, Department Head, Research Library and Archives, Detroit Institute of the Arts; Ken Bignotti, Teen Services Librarian, Livonia Public Library Trustees and Advocates Division
W11 .... Internal Controls for Fraud
and Abuse

Room: Nelson

The program will provide an introduction to "Fraud Triangle" and how to apply this concept in your library. We will highlight controls over cash receipts, cash disbursements, payroll, and fixed assets.

Presider: John F. Chambers, Trustee, Oakland County Library Panelists: Kris Cusumano, Associate, Plante & Moran, PLLC; Michelle McHale Adams, Associate, Plante & Moran, PLLC

Teen Services Division

W12 .... Put your Best Flyer Forward

Room: Pearl

What can we learn from the museum, theater and retail world about flyers? Make sure your message comes across clearly and professionally without the need to spend a great deal of money.

Presider: Kathy Rice, Teen Librarian,

Troy Public Library

Speakers: Sally Decker Smith, Adult Services Librarian, Indian Trails Public Library District; Ted Swigon, Consultant, formerly with Chicago Museum of Science and Industry

**Public Library Division** 

W13 .... Knowing What They Want!

Room: Haldane

Just what, exactly, is an Attitude Awareness Usage Study (AAUS) and how can your library use the information it reveals? The discussion will focus on the mechanics, costs, expectations, and outcomes of such a study and how it can be used to improve current library services and plan for the future.

Presider: Donna J. Alward, Director, Houghton Lake Public Library Panelists: William J. Schroer, Principal, WJSchroer Co.; Michael McGuire, Director, Traverse Area

District Library

Multicultural Roundtable

## W14 .... Digital Diversity: Building Multicultural Digital Collections

Room: Emerald B

This discussion will explore the ins and outs of developing digital collections that reflect the cultural diversity of our patron communities. Experts from public and academic institutions will share their experiences of developing nationally recognized digital collections and will provide audience members with simple tips and strategies related to developing multicultural digital projects. Learn more about funding sources, project planning and the technology needed to plan and develop uniquely rich treasures of digital culture.

Presider: Stacy Brooks, Assistant Manager, Detroit Public Library Panelists: Shawn McCann, Web Librarian, Wayne State University; Matthew Martin, Digital Projects Librarian, Wayne State University; Duryea Callaway, Librarian/IMLS Grant Coordinator, Wayne State University; Cheri Gay, Librarian, Detroit Public Library.

Detroit I ablic Library.

Michigan Library Consortium/Library Technology Division

# W15 .... How is MeLCat? How is MeL Delivery? Come Find Out! Room: Berkey

Do you know all the latest and greatest information about MeLCat? What about MeL Delivery? If not, join members of the MeL team as they give an update on what's new with this exciting statewide project.

**Presider:** Anne Donohue, MeL Delivery Coordinator, Michigan

Library Consortium

Panelists: Louise Bugg, MeLCat Project Coordinator, Michigan Library Consortium; Sheryl Mase, Director, Library Development & Data Services, Library of Michigan Library Technology Division

W16 .... The UM-Google Digitization Deal – What it is, How We Got There, and What it Will Mean for Libraries

Room: Ambassador East In December, 2004, Google and the University of Michigan announced an initiative to digitize the entire collection of the University Library. More than two years in the making, this landmark agreement represents not only a major change in the way that library resources are delivered to the library's constituencies, but a manifestation of major changes in digital technologies and culture. Panelists will discuss the events leading to the announcement, the processes being used for conversion, and how the library sees this affecting its delivery of services in the coming vears.

**Presider:** Robert Kelly, Electronic Selection Librarian, Kresge Business Administration Library, University of Michigan

Panelists: Brenda Johnson, Associate University Librarian for Public Services, University of Michigan; Laurie Alexander, Assistant to the Director of the University Library, University of Michigan

### AFTERNOON PROGRAMS 3:45–5:00 p.m.

# Rural and Small Libraries Roundtable W17 .... I Keep it How Long?: Records Retention in Public Libraries

Room: Thornapple

The passage earlier this year of the new records retention schedule by the U.S. Treasury Department can be a bit confusing. Regulations cover everything from employee records to bills paid and income records. This program gives you an overview of what needs to be saved and for how long. Annual meeting follows program.

Presider: John Sheridan, Director,

St. Charles District Library

Speaker: Karen Wojcik, Michigan

Department of History, Arts and

Libraries

Library of Michigan

### W18 .... Quality Service and The Trustee

Room: Ruby

You became a public library trustee to improve the quality of service your library provides to your community. But how, exactly, do you and your fellow board members, director, and staff achieve these improvements? Try "QSAC," a step-by-step process to systematically evaluate your library services.

**Speaker:** Martha Seaman McKee, QSAC Project Coordinator, Library of Michigan

# Intellectual Freedom Committee W19 .... Subtle Censorship: Censorship in Collection Development

Room: Haldane

Learn about censorship through buying decisions and find out how academic and public library policies and procedures can help prevent challenges as well as prevent selfcensorship by library staff. Discover non-standard sources and independent publishers that will help you buy materials that your library users never knew existed but will find useful and relevant.

Panelists: Annette Haines, Art & Design Field Librarian, School of Art & Design, University of Michigan; Cathleen Russ, Assistant Director, Macomb County Library

# Children's Services Division W20 .... Grab Their Attention! Booktalk!

Room: Emerald A

Are you a novice book talker or are you looking to polish up your book talking style? Learn the ins and outs of book talking to get kids and teens excited about reading.

**Presider:** Christine Klien, Head of Youth Services, Portage District Library

Speaker: Nancy B. Johnson,

Director, White Lake Township Library
Panelists: Kathy Rice, Teen Services
Librarian, Troy Public Library; Connie
W. Ilmer, Youth Services Librarian,

**Baldwin Public Library** 

Management and Administration Division & Academic and Research Libraries Division

### W21 .... Growing the Next Generation of Library Leaders

Room: Pearl

Panelists will share their leadership journeys and offer advice to those wishing to become library managers and leaders. MAD annual meeting follows program.

**Presider:** Kathy Irwin, Senior Associate Librarian, Head Circulation Services, University of Michigan— Dearborn

Panelists: Josie Parker, Director, Ann Arbor District Library; Michael Lorenzen, Head, Reference Services, Central Michigan University; Julie Farkas, Associate Director of Public Services, Baldwin Public Library, Paulette Groen, Library Director, Visteon Corporation

Conference Committee

### W22.... Miles Harvey Book Talk Room: Nelson

Miles Harvey will discuss his latest research and book on the French artist, Jacques Le Moyne de Morques.

**Presider:** Michael Rodriguez, Michigan State University Libraries

Michigan Library Consortium

### W23 .... MeL Databases: An Update

Room: Berkey

What new features have been added to the MeL Databases? How does federated searching offer new search options to users? What's going on with the databases contract renewal process?

Panelists: Suzanne Robinson, MeL Databases Training Coordinator, Michigan Library Consortium; Sheryl Mase, Director Library Development and Data Services, Library of Michigan Access, Collection and Technical Services Roundtable and Library Technology Division

### W24 .... Xtreme Makeovers in Technical Services

Room: Emerald B

In our evolving technological environment, many tasks in Technical Services departments are being streamlined. This program will focus on how three libraries have met user needs in innovative ways using both traditional and non-traditional workflows. Topics to be discussed include shelf-ready books and OCLC PromptCat services, outsourcing monographic cataloging, and authority control methods and enhancements.

Presiders: Frances Krempasky, Acquisitions/Serials Librarian, Thomas A. Cooley Law School; Jolee Hamlin, Former LSTA Specialist, Library of Michigan

Panelists: Leah Black, Head of Current Processing, Michigan State University; John Sterbenz, Manager, Technical Services and Automation, Kresge Business Administration Library, University of Michigan; Barbara Kriigel, Associate Director for Circulation and Technical Services, University of Michigan-Dearborn

### Other Meeting On-Site:

Michigan Center for the Book Meeting

Room: Kendall

### **MLA Annual Membership Meeting:**

5:30-6:30 p.m. Room: Emerald A-B

### All Conference Reception: 7:00–9:00 p.m., Grand Rapids Public Library

(Pre-registration required.)
Explore the beautifully renovated main branch of the Grand Rapids
Public Library while socializing with fellow conference goers. The library is only a 7-minute walk from the Amway Grand! Meet at the Motor Lobby (Pearl Street entrance) at 6:50 p.m. or 7:10 p.m. for a guided walk to the library. (Parking at the library is limited but available for those who need to drive.) Come enjoy hors d'oerves and camaraderie.

### **Upcoming MLA Workshops**

Join the ACTS Round Table for its Spring Workshop: "We've got your numbers: the what, why and how of great statistics" on Friday, March 24, 2006, at the Michigan State University Main Library.

The Services to Special Populations Round Table will present "Partnerships in Your Community" on Friday, April 28, 2006, at the Capital Area District Library-main branch. Possible sessions may include a keynote session on grant-writing

Save the date! It's our profession's own superhero action figure! It's Michigan's own Librarian on the Loose! It's Nancy Pearl! Join Nancy for an incredible **PLD Fantastic Fiction** experience on **Monday**, **May 15**, **2006**, at the Holiday Inn South in Lansing.

# Thursday Special Events

Exhibits: 8:00 a.m.-4:00 p.m., DeVos Ballroom A-B

Keynote Address: 10:00 a.m., DeVos Place. Chris Crutcher, "When Real Life Fiction Meets the Censor." Crutcher will speak from his personal experience as a frequently banned author.

Luncheons: Noon–1:45 p.m. (Pre-registration required.)

- State Librarian's Excellence Award Luncheon with Nancy Robertson, Imperial Ballroom
- Children's and Teen Services Divisions' Author Luncheon with Gordon Korman, Pantlind Ballroom
- Academic Librarians
   Luncheon with Joseph Mika,
   G. R. Ford Presidential Ballroom

Silent Auction: Noon-5:30 p.m., West Concourse. This MLA fund raising event benefits Member Services.

Cookie Break with Exhibitors: 3:15–3:45 p.m., DeVos Ballroom A–B (*Pre-registration required.*)

Receptions: 5:00–6:30 p.m. (You do not need to be an Alumni Association member to attend, but pre-registration is required.)

- University of Michigan Alumni Reception, Atrium Room
- Wayne State University Alumni Reception, Cascade Room

Live Auction & Conference Banquet Reception: 5:45–7:00 p.m., Crown Foyer. This MLA fund raising event benefits Member Services. Raffle tickets are \$5.00 each. Tickets will be available for purchase at the conference. Raffle drawing will take place at the conclusion of the live auction. Cash bar available.

All Conference Banquet: 7:00
9:00 p.m., Ambassador Ballroom
(Pre-registration required.)
Timothy Baughman, "The Greatest
Antarctic Adventure."
Baughman frequently lectures on
leadership lessons gleaned from his
study of polar explorers.

### **Thursday, October 27**

Registration: 7:00 a.m.–5:00 p.m., Center Concourse

Membership Table & Job Desk: 8:00 a.m.–4:00 p.m., Center Concourse
Internet Room: 8:30 a.m.–6:00 p.m., Heritage Hill Room
Exhibits: 8:00 a.m.–4:00 p.m., DeVos Place, Ballroom A–B

MORNING PROGRAMS 8:30-9:45 A.M.

Reference Division and Children's Services Division

T01 ..... Trading Spaces: Help! I Have to Cover the Children's/ Reference Desk!

Room: Pearl

Uh-oh. The children's librarian called in sick and you're the only person available to cover the desk! These survival tactics will help you wing it through those times when you're called upon to serve patrons outside your area of expertise.

Presider: Katie Bell Moore, Chair,

Reference Division

Panelists: Paulette Medvecky, Youth Services Department Head, Wayne Public Library; Sharon Vincent, Coordinator, Adult Services, Farmington Community Library

Library Technology Division

### T02 ..... Never Pay Full Price Again! Buying Technology for Libraries Room: Emerald A-B

Need to replace those ancient computers? Trying to keep up with patrons' technology expectations but on a tight budget? Want some help? Come learn how procurement resources, aggregate discounts and other strategies can help stretch your technology dollars. Q & A session will follow panel presentations.

Presider: Sheryl
Mase, Director,
Library Development
& Data Services,
Library of Michigan
Panelists: Andy
Wolber, Director of
Consulting, NPower
Michigan; Jeff
Stauffer, Service
Manager,
WebJunction

**Public Library Division** 

### T03 ..... Nurturing and Pruning Collections in Tight Times

Room: Haldane

Growing strong collections can be hard in tight budgetary times, and judiciously weeding them even harder. Join us for insights on weeding, especially when you know you don't have the resources to replace all that you're discarding. Hear tips for making the most of your limited materials budgets, working with vendors, and cost-savings and efficiencies in materials selection. Your collection can thrive, even when the well seems dry!

Presider: Marla Ehlers, Reference and Adult Services Coordinator, Grand Rapids Public Library Panelists: Jim Flury, Head of Acquisition Services, The Library Network; Debby Sears, Reference Coordinator, Jackson District Library

**Public Policy Committee** 

### T04 ..... Legislative Update

Room: Nelson

Mike Ranville of Karoub Associates will present MLA's legislative agenda for 2006 and report on legislation passed in the previous session that is of interest to libraries.

**Presider:** Sherry Hupp, Director, Cromaine District Library

Speaker: Mike Ranville, Karoub

Associates



Services to Special Populations Roundtable

T05 ..... P.A.W.S. for Reading

Room: Grand View A

A new of way of improving children's literacy skills is sweeping the nation. P.A.W.S. for Reading is a literacy program founded in Utah in 1999. Children are encouraged to read by sharing their books with canine companions. Two Michigan libraries will share their programs' stories and explain how to start such a program in any library. Annual meeting follows program.

Presider: Jacquie Sewell, Reference Librarian, Capital Area District Library. Speakers: Marta Kwitkowsky, Assistant Director, Chesterfield Township Library; Michelle Yochim, Head of Children's Services, Romeo **Public Library** 

Library of Michigan

T06 ..... Genealogy and the

Reference Librarian: Is It Really Us

**Against Them?** Room: Thornapple

Staff from the Library of Michigan's Abrams Foundation Historical Collection of genealogy materials will discuss how libraries can effectively serve genealogists without breaking their budgets or losing their minds. This session will explore building a core collection and strategies for establishing successful partnerships. Discover various ways you can make your library's collections more family history friendly.

Speakers: Kris Rzepczynski, Michigan and Genealogy Coordinator, Library of Michigan; Randy Riley, Special Collections Manager, Library of Michigan

Michigan Center for the Book T07 ..... Michigan Center for the **Book: New Projects, Resources** and Grants

Room: Ruby

Come for a review of the award winning Michigan Center for the Book. We will demonstrate our statewide resources, highlight our activities, and discuss our new grant program. Join us and learn how you can participate in bringing Michigan's rich literary heritage to people across the state!

**Presider:** Karren Reish, Coordinator, Michigan Center for the Book Panelists: Denise Hooks, Director, Mott Community College Library; Christine Byron, Local History Librarian, Grand Rapids Public Library: Gary Pullano, Public Relations Coordinator, Herrick District Library

### WHEN IT COMES TO BUILDING LIBRARIES, WE'RE WELL READ.











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Intellectual Freedom Committee
T08 ..... RFID and Privacy: Potential
and Perils

Room: Berkey

Radio Frequency Identification (RFID) has the potential to streamline circulation functions and provide patrons with greater access to self service, yet the computer chips embedded in each item also have the ability to store vast amounts of information. Come learn about the current state of the technology and hear viewpoints from both a vendor and the Electronic Frontier Foundation.

Presider: Paul McCann, Director,

Dexter District Library **Panelist:** Lee Tien, Attorney,
Electronic Frontier Foundation

Keynote Address: 10:00 a.m.,

Room: DeVos Place

**Chris Crutcher**, "When Real Life Fiction Meets the Censor" Speaker biography page 12.

Silent Auction: Noon-5:30 p.m.,

Room: West Concourse

Luncheons: Noon–1:45 p.m. (Pre-registration required.)
Speaker biographies pages 14–15.

 State Librarian's Excellence Award Luncheon with Nancy Robertson

Room: Imperial Ballroom

Children's and Teen Services
 Divisions Author Luncheon with
 Gordon Korman

Room: Pantlind Ballroom

 Academic Librarians Luncheon with Joseph Mika

Room: G. R. Ford Presidential

Ballroom

AFTERNOON PROGRAMS 2:00-3:15 p.m.

Management and Administration
Division & Public Libraries Division
T09 ..... Management Is Everyone's
Job — Including Yours
Room: Grand View A–C

Whether you know it or not, you

share the responsibility for managing the relationship between yourself and your boss. Taking advantage of that responsibility can strengthen your motivation, productivity, and overall life quality. In this program participants will examine the characteristics of good employeremployee relationships, how to communicate with a boss effectively, and how to best work with various types of leadership styles.

**Presider:** Kathy Irwin, Senior Associate Librarian, Head Circulation Services, University of Michigan-

Dearborn

**Speaker:** Carmeda Stokes, Human Resources Consultant, University of

Michigan-Dearborn

Intellectual Freedom Committee

# T10 ..... Right to Know or Right to Censor? (Reactor Panel to Chris Crutcher Program)

Room: Berkey

What causes the banning of Young Adult literature and what are the neoconservative trends that seem to go with it? How are public libraries, public schools, and the legal profession dealing with this disturbing phenomenon?

Presider: Kevin King, Teen Services Librarian, Kalamazoo Public Library Panelists: Paul McCann, Director, Dexter District Library; Robert A. Sedler, Distinguished Professor of Law & Gibbs Chair in Civil Rights and Civil Liberties, Wayne State University Law; Lynn Rutan, Librarian, Macatawa Bay School, Holland; Angela Semifero, Librarian, East Lansing Public Library

**Public Policy Committee** 

### T11 ..... Tax Abatement and Tax Capture Programs

Room: Nelson

The Public Library Funding Initiative Group estimates that public libraries lose as much as \$9.4 million each year to programs such as "TIFAs," "Enterprise," "Smart," and "Brownfield" zones. Learn more about these programs and their impact on your library's tax revenue.

Presider: Sue Hill, Director, Capital

Area District Library

Panelists: Vincent Spagnuolo, Murphy, Breton & Spagnuolo; Bob Raz, Public Library Funding Initiative Group

Leadership Academy Advisory Committee

### T12 ..... Enhancing Your Leadership Abilities: Getting the Most from the Mentor Relationship

Room: Haldane

Representatives from the first MLA Leadership Academy and the 2003-2004 Leadership Academy will be on hand to discuss the use of mentoring in their Academy experience. There will be a brainstorming session about the mentor relationship as part of the program, so come prepared to share your own ideas!

**Presider:** Cynthia Krolikowski, Collection Management and Development Coordinator, Wayne State University

Panelists: Margaret E. Auer, Dean, University Libraries/Instructional Design Studio, University of Detroit Mercy; Pamela Grudzien, Head, Technical Services, Central Michigan University; Tammy Turgeon, Director, Suburban Library Cooperative; Sara A. Memmott, Web Coordinator, University of Michigan-Dearborn

Library Technology Division

### T13 ..... Top Technology Trends

Room: Emerald A-B

Fad or fait accompli? Ballyhoo or shrewd insight? A "top ten" of technology trends for libraries. Live judging and audience reactions.

**Presider:** Karen Ventura, Head, Systems and Technology, Novi Public Library

∟ıbrary

**Speaker:** Sheryl C. Knox, Technology Director, Capital Area District Library

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**Public Library Division** 

T14 ..... Town Hall Meetings

Room: Winchester

Town hall meetings can serve as a starting point to discuss issues in communities about which everyone talks and has an opinion, yet disagreements and hot heads seem to grab all the media attention. How can your library foster discourse at town hall meetings and take a leadership role in disseminating facts and opposing viewpoints?

Presider: Michael McGuire, Director, Traverse Area District Library Panelists: Margaret Kelly Braden, Adult Services Coordinator, Traverse Area District Library; Mike Kroes, TCTV-2 Coordinator, Traverse Area District Library; Albert T. Quick, Attorney, Traverse Area District Library board member, Traverse Area District Library Children's Services Division
T15 ..... Brain Gym®: Growing

Minds

Room: Pearl

Brain Gym® is a profound system for enhancing learning through brainbody integration. In this experiential workshop, you will learn how to use this technique to prepare learners for story time and how to incorporate movement in stories. Brain Gym® activities will also assist attendees in maintaining greater balance, focus, and organization. Participants are encouraged to bring their own bottled water.

**Presider:** Christine Klien, Head of Youth Services, Portage District

Library

**Speaker:** Monica Panagos, Senior Consultant, Brain Gym and the

**Growth Corporation** 

T16 ..... No program scheduled

**Cookie Break with Exhibitors:** 

3:15-3:45 p.m.

Room: Exhibits Area, DeVos

Ballroom A-B

(Pre-registration required.)

AFTERNOON PROGRAMS 3:45-5:00 p.m.

Marketing and Public Relations Roundtable

T17 ..... Navigating News Media Inquiries during Crisis Situations Room: Haldane

Do you fear the consequences of saying the wrong thing to news media? reporters? Want to be better prepared to manage and articulate your library's position on controversial issues? Learn from a public relations veteran how to effectively respond to media inquiries during challenging times. Annual meeting follows program.

**Presider:** Mary Rzepczynski, Public Services Librarian, Delta Township

District Library

**Speaker:** Dan Spaulding, APR, Principal, Seyferth Spaulding

Tennyson Inc.

Access, Collections and Technical Services Roundtable

T18 ..... Changing Faces of Interlibrary Loan

Room: Thornapple

What's new with ILL? Panelists will discuss new technologies (OCLC's ILLiad) and new issues in ILL, including ILL in cooperative/public library settings, how MeLCat has affected the ILL process, and how patrons are initiating the process themselves. Annual meeting follows program.

Presiders: Ruth Bever, Access Services Clerk, Kent District Library; Wen-ying Lu, Catalog Librarian, Michigan State University

Panelists: Karen Liston, Interlibrary Loan Librarian, Wayne State University; Martha Pitchford, Assistant Director, Lakeland Library Cooperative

### 17th Annual MLA Auction

### Wednesday, October 27 · Ambassador Ballroom

Each year at its annual conference, the Michigan Library Association sponsors an auction and raffle. Join the fun and help make this year's auction a significant fund raising event!

Silent Auction: Noon-5:30 p.m.

Silent auction items donated in the past included library theme baskets; hand made items from staff members; autographed books, basketballs and jerseys; hotel getaways; quilts; and more! Stop by the West Concourse to see what there is to bid on this year!

Live Auction: 5:45-7:00 p.m.



Raffle Drawing will be held at the conclusion of the Live Auction! Tickets are \$5.00 each and will be available for purchase at the Membership Desk Wednesday and Thursday from 8:00 a.m.-4:00 p.m.



### Librarian-on-the-Loose

This past year the Librarian-on-the-Loose has been traveling Michigan to find her paramour. Here she is in the Romeo Public Library. Visit the Auction to hear about her adventures. She and her travelogue will be part of the live auction offerings.

Information Literacy Roundtable
T19 ..... Library Instruction in "First
Year Experience Programs:"
Getting in on the Ground Floor and
Sustaining Partnerships.

Room: Winchester
Get a foothold in the college
classroom! Join representatives from
academic libraries for a practical
guide to getting and remaining
involved in classes geared toward
first year college students. Learn how
one library achieved a presence in a
first year seminar program and see
examples of how established
programs sustain partnerships with
administration and faculty. Annual

meeting follows program off-site. **Presider:** Carrie Croatt-Moore,
Information Services Librarian,
Wayne State University

Panelists: Teague Orblych,
Research Education Librarian,
University of Michigan-Dearborn;
Stacy Nowicki, Associate Director for
Digital Resources and Access
Services, Kalamazoo College; Sara
Memmott, Web Site Coordinator,
University of Michigan, Dearborn;
Robin Rank, Reference and
Instruction Librarian, Kalamazoo
College

### Reference Division

### T20 ..... Finding Non-Profit Funding Sources

Room: Berkey

Confronted by patrons looking for funding? This session will provide an introduction to resources available at Foundation Center Cooperating Collections — in Michigan and around the country. FCCCs provide free access to the foundation's database, as well as print resources related to grant writing and nonprofit administration. Annual meeting follows program.

**Presider:** Kara Gust, Assistant Instruction Coordinator, Michigan

State University

**Speaker:** Jon J. Harrison, Social Science Coordinator, Michigan State

University

Rural and Small Libraries Roundtable T21 ..... Public Library Funding Initiative Group (PLFIG) Update Room: Nelson

Changes are being made in library law and in the marketing of libraries in Michigan. What does it all mean and what's next? This informative session will give you the information on the changes that have been made and the ones that are coming.

Presider: John Sheridan, Director, St

**Charles District Library** 

**Speakers:** Robert Raz, Chairman, PLFIG; Sherry Hupp, Director, Cromaine District Library

### Library Technology Division

### T22 ..... RSS – Piping Hot Content for Your Library

Room: Emerald A-B

Using RSS to distribute news and information is one of the hottest new trends on the web. Learn what all the buzz is about and how you can use RSS to keep your patrons on top of what's happening at your library!

Speakers: Michael Samson,
Government Documents, Reference

Government Documents, Reference and Systems Librarian, Arthur Neef Law Library, Wayne State University

### Teen Services Division

### T23 ..... Core Graphic Novel Collection

Room: Pearl

Discussion will focus on how to develop, maintain, and enhance your graphic novel collection. Topics include working with a limited budget and customizing your collection to suit patron needs. Get a sneak preview of TSD's publication on graphic novels.

**Presider:** Janice Insinga, Teen Librarian, Howell-Carnegie District

Library

**Speaker:** Kathleen Rice, Teen Services Librarian, Troy Public Library **Panelists:** Anne Heidemann, Youth Coordinator, Chippewa River District

Library

Services to Special Populations
Roundtable; Multicultural Roundtable
T24 ..... Adapting Library Services
to Changing Demographics

Room: Grand View A
How well do you know your
community? Did you know that the
Library of Michigan employs state
demographers to help profile your
community? Two state demographers
will demonstrate how to find and
extract the necessary data a library
needs to define its community.
Multicultural Roundtable annual

meeting follows program. **Presider:** Donna Debutts,

Community Relations Coordinator,

Ypsilanti District Library

**Speakers:** Darren Warner, State Census Data Coordinator, Library of Michigan; Ken Darga, State Census Data Coordinator, Library of Michigan

### Receptions: 5:00-6:30 p.m.

(You do not need to be an Alumni Association member to attend but pre-registration is required.)

- University of Michigan Alumni Reception
- Wayne State University Alumni Reception

Room: Cascade

Room: Atrium

### Live Auction & Conference Banquet Reception: 5:45–7:00 p.m.

Room: Crown Foyer

- Live Auction and Raffle Drawing
- Cash Bar

**Sponsored by:** Tomson Gale (reception); Aldinger, Inc. (raffle tickets).

### **All Conference Banquet:**

7:00-9:00 p.m.

**Room:** Ambassador Ballroom (*Pre-registration required.*)

Timothy Baughman, "The Greatest

Antarctic Adventure."

**Sponsored by:** Proquest Company Speaker biography page 13.

# Friday Special Events

Library Technology Division Annual Meeting Breakfast: 7:30–8:15 a.m., Ottawa Room (Pre-registration required.)

Keynote Address: 10:00 a.m., Ambassador Ballroom Duncan Sings-Alone & Priscilla Cogan, Native American singers, songwriters and storytellers.

Michigan Author Award Luncheon: 11:45 a.m.–1:30 p.m., Pantlind Ballroom

(*Pre-registration required.*)
Join us in honoring award-winning children's author **Christopher Paul Curtis.** 



# **Future Conference Dates & Locations**

October 10–13, 2006 Mariott Detroit, Renaissance Center, Detroit

November 6–9, 2007 Lansing Center & Radisson Hotel, Lansing

October 21–24, 2008 Radisson Plaza Hotel at Kalamazoo Center, Kalamazoo

November 4–7, 2009 Lansing Center & Radisson Hotel, Lansing

October 25–29, 2010 Grand Traverse Resort, Acme

### Friday, October 28

Registration: 8:00 a.m.–12:00 p.m., Center Concourse Internet Room: 8:30–11:00 a.m., Heritage Hill

Library Technology Division Annual Meeting Breakfast:

**7:30–8:15 a.m. Room:** Ottawa

(Pre-registration required.)

MORNING PROGRAMS 8:30–9:45 a.m.

**Public Library Division** 

F01 ..... Political Advocacy: Keeping Legislators Well Informed

Room: Berkey

This session will help librarians devise strategies to connect with politicians at a variety of levels. The primary goal of the session is to provide participants with an action plan for identifying key issues and how to foster good relationships with local, state and national political bodies.

**Presider:** Richard Schneider, Library Manager, Traverse Area District Library

Panelists: Shirley Bruursema, Vice Chair, Library Board, Kent District Library; Jerry Kooiman, State Representative, Michigan House of Representatives; Carl Meyering, Library Commissioner, Grand Rapids Public Library

Library Technology Division

F02 ..... Tomorrow's Professionals: Library School Student Projects

Room: Emerald A

Library School students from the University of Michigan and Wayne State University will speak on interesting projects they have completed while working toward their library degrees. Annual meeting precedes program.

Presider: Eric Owen, Librarian, Eastern Michigan University Speakers: Nancy Droll, Student, Library and Information Science Program, Wayne State University; Andrea Wiggins, Student, School of Information, University of Michigan; Mark Bard, Student, School of Information, University of Michigan; Jonathan Baugh, Student, School of Information, University of Michigan

Teen Services Division

F03 ..... Designing on a Dime

Room: Pearl

Make your Teen Area sparkle by inviting interest. Re-do, fix-up, upgrade just make it a whole lot better without going broke.

**Presider:** Kathy Rice, Teen Services Librarian, Troy Public Library **Speaker:** Kimberly Bolan Taney, Independent Library Consultant,

E\*vanced Solutions

Management and Administration Division

F04 ..... How to Find the Best Director for Your Library

Room: Pullman

A practical guide to preplanning to avoid difficulties in hiring for this key position. Pros and cons of hiring from within, when to use a consultant, and recommended timelines for the process will be discussed.

Presider: Leslee Niethammer,
Director, Saline Public Library
Panelists: Martha Custer, Director,
Baldwin Public Library; Christine
Hage, Director, Rochester Hills Public
Library; Jim Fausone, Board Member,
Library Network and Canton Public
Library

### Friday, October 28

Academic and Research Libraries Division

F05 ..... How to Prepare a Poster Session

Room: Thornapple

Three past presenters will provide hints and guidelines on the preparation process used when doing poster sessions at MLA and at national conferences. Discussion will touch on the selection process used to determine participants in poster sessions, including opportunities and quidelines.

Presider: David Scott, ILL/Reference Librarian, Ferris State University Panelists: Kara Gust, Assistant Instruction Coordinator, Michigan State University; Stephanie Mathson, Instruction/Reference Librarian, Central Michigan University; Denise Forro, Head, Interlibrary Services, Michigan State University Support Staff Roundtable F06 ..... Managing Conflict Professionally

Room: Haldane

Communication with internal and external clients, patrons or customers can be challenging, especially if there is conflict. In this session we will explore communication strategies that can help us understand the sources of the conflict we are experiencing. We will focus on the interests of the parties, instead of focussing on their positions. We will discuss how to maintain a professional demeanor and interaction as we apply appropriate conflict management communication techniques.

**Presider:** Molly Fleishman, Administrative Assistant, Herrick

**District Library** 

**Speaker:** Edita Herbstova, Human Resources Development Coordinator,

Michigan State University

Services to Special Populations Roundtable

F07 ..... How Does It Feel?: Disability Awareness

Room: Winchester

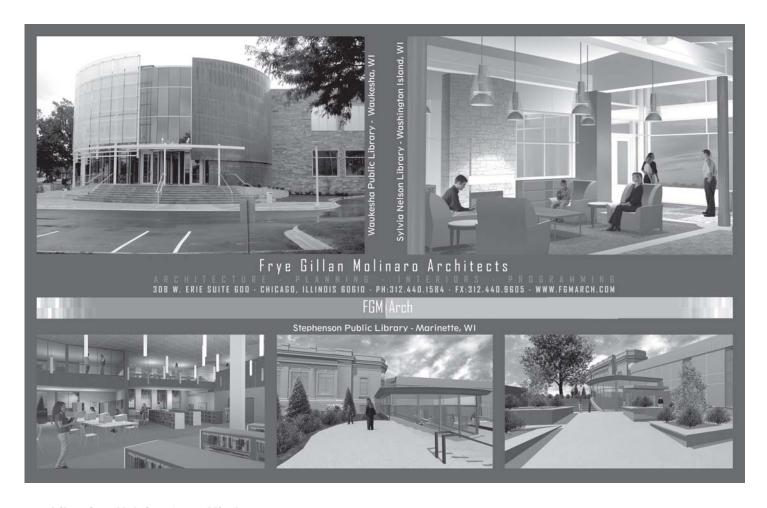
What does it feel like to maneuver between tall book stacks in a wheel chair? How would a person with visual impairments discover the help desk? The more understanding a staff member has about how people with disabilities cope, the more consideration they will take in decisions that are made. Join experts in disability sensitivity for some disability awareness exercises.

**Presider:** Donna Debutts, Community Relations Coordinator,

Ypsilanti District Library

**Panelists:** Julie Ross, Classroom Systems Specialist, Lenawee ISD; Susan Donner, Classroom Systems

Specialist, Lenawee ISD



### Friday, October 28

Library of Michigan

F08 ..... Discovering Michigan Notable Books

Room: Grand View A

Michigan Notable Books is an annual program with roots stretching back to Michigan Week in 1991. The program was created to formally recognize and highlight great books about Michigan and the Great Lakes Region. This session will examine the 2005 Michigan Notable Books list and discuss the process used for selecting titles.

**Speaker:** Randy Riley, Special Collections Manager, Library of

Michigan

Panelists: Kris Rzepczynski,

Michigan and Genealogy Coordinator, Library of Michigan; Sue Thoms, Book Review Editor, The Grand Rapids Press; Michael Rodriguez, Reference Librarian, Michigan State

University

Other Meetings On-Site:

 MCCL Meeting Room: Cascade
 AICUM Meeting Room: Kendall

Keynote Address: 10:00 a.m.
Room: Ambassador Ballroom East
Duncan Sings-Alone & Priscilla
Cogan, Native American singers,
songwriters and storytellers.
Speaker biographies page 13.

Michigan Author Awards

Luncheon: 11:45 a.m.-1:30 p.m.

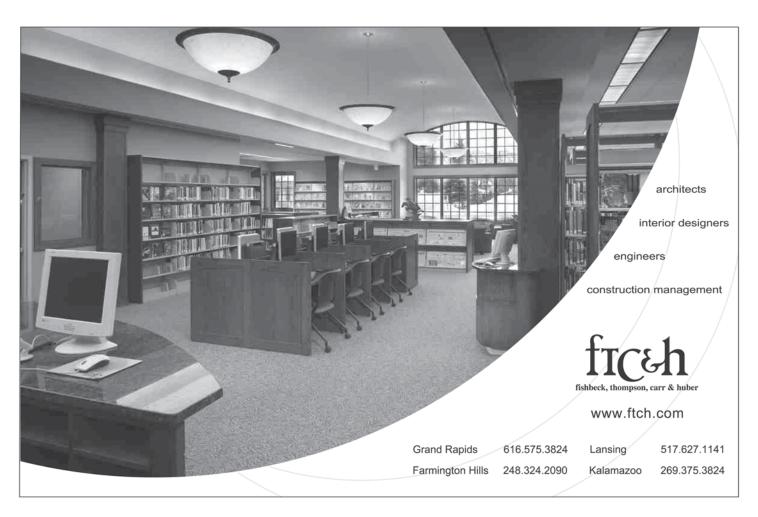
**Room:** Pantlind Ballroom (*Pre-registration required.*)

Children's author Christopher Paul

**Curtis** 

**Sponsored by:** Michigan Center for

the Book; Michigan Library Association; Sleeping Bear Press. Speaker biography page 15.



### **Conference Exhibitors**

3M Library Systems

2832 Chancery Ct. Rochester, MI 48306 ph: 248-651-5494 fax: 248-656-9427 gkowalwicz@mmm.com www.mmm.com/library

Representative: Gene Kowalewiz

Booth: 2

Baker & Taylor

2500 W. Tyrola Rd. Charlotte, NC 28127 ph: 704-998-3100 fax: 704-998-3316 btinfo@btol.com www.btol.com

Representative: Michael Gooding

Booth: 49

BlueGranite

4664 Campus Dr. Suite 100 Kalamazoo, MI 49008 ph: 269-353-7512 fax: 269-353-7546 www.blue-granit.com

Representative: Mike Depoian

Booth: 86

Books Galore, Inc.

6040 Mack Rd. Howell, MI 48855 ph: 800-598-4217 fax: 517-545-0236

lpuvalowskiesbcglobal.net Representative: Lori Puvalowski

Booth: 52

**Books on Tape/Listening Library** 400 Hahn Rd.

Westminster, MD 21157 ph: 800-733-3009 fax: 800-659-2436 botcs@randomhouse.com

www.library.booksontape.com Representative: Brent Bowen

Booth: 61

Bound to Stay Bound Books

1880 West Morton Road Jacksonville, IL 62650 ph: 800-637-6586 fax: 800-747-2872 btsb@btsb.com www.btsb.com

Representative: Ken Kashuba Booth: 58

Bowker

630 Central Ave. New Providence, NJ 07974 ph: 888-BOWKER

fax: 908-219-0193 orderinfo@bowker.com www.Bowkersupport.com

Representative: Jeremy Link

Booth: 53

**Brilliance Audio** 

1704 Eaton Drive Grand Haven MI 49417 ph: 800-648-2313 fax: 616-846-0630 ahosford@brillanceaudio.com http://library.brillianceaudio.com Representative: Amy Hosford

Booth: 7

Brodart Co.

500 Arch Street Williamsport, PA 17701 ph: 800-233-8467 fax: 800-999-6799 ikeith@brodart.com www.brodart.com

Representative: Dennis Keith

Booth: 62

BWI

1847 Mercer Road Lexington, KY 40511 ph: 800-888-4478 fax: 800-888-6319 bmasden@bwibooks.com www.bwibooks.com

Representative: Nancy Cheney

Booth: 5

Capital Consultants / DesignWorks A/E

648 Monroe Ave. N.W. #210 Grand Rapids, MI 49503 ph: 616-454-9414 fax: 616-454-9415 djensen@ccdwae.com www.ccdwae.com

Representative: Dennis Jensen

Booth: 71

Capstone Press, Inc.

151 Good Councel Dr. Mankato, MN 56002 ph: 800-471-8112 fax: 888-517-8978 j.graham@capstonepress.com

www.capstonepress.com Representative: Jackie Graham

Booth: 76

Checkpoint Systems, Inc.

PO Box 188, 101 Wolf Drive Thorofare, NJ 8086 ph: 800-257-5540 fax: 856-848-0937 library.info@checkpt.com www.checkpointlibrary.com Representative: Ted D'Alessandro

Booth: 63

Child's World

4202 Redbush Dr. S.W. Grandville, MI 49418 ph: 616-249-0101 fax: 616-249-0101

Representative: Martin Horjus

Booth: 39

**Corrigan Moving Systems** 7409 Expressway Ct. S.W.

Grand Rapids, MI 49548 ph: 616-455-4500 fax: 616-455-8868 swayward@corriganmoving.com www.corriganmoving.com Representative: Steven Wayward

Booth: 77

**Coutts Library Services** 

1823 Maryland Ave. Niagara Falls, MN 14302 ph: 800-263-1686 fax: 905-356-5064 Imatthews@couttsinfo.com www.couttsinfo.com Representative: Robert Schatz

Booth: 84

F\*Vanced Solutions

712 Willow Pointe N. Drive Plainfield, IN 46168 ph: 888-519-5770 fax: 888-519-5770

Rcullin@e\*vancedsolutions.com www.e-vancedsolutions.com Representative: Rob Cullin

Booth: 40

**EBSCO Information Services** 

1140 Silver Lake Rd. Cary, IL 60013 ph: 847-639-2899 fax: 847-639-7514 JHamlinton@EBSCO.com www.ebsco.com Representative: Trenner Terrie

Booth: 6

**Emery-Pratt Company** 1966 West M-21

Owosso, MI 48867 ph: 800-248-3887 fax: 517-723-4677 avery.weaver@emery-pratt.com www.emery-pratt.com

Representative: Avery Weaver

Booth: 10

Facts on File, Inc

132 West 31st Street 17th Floor New York, NY 10001 ph: 212-290-8090 fax: 212-967-9051

Representative: Doris Taylor

Booth: 67

Fanning/Howey Associates, Inc.

28001 Cabot Drive Novi, MI 48377 ph: 248-848-0123 fax: 248-848-0133 KKorbut@fhai.com www fhai com

Representative: Jim Mumby

Booth: 3

Fishbeck, Thomspson, Carr & Huber

1515 Aboretum Drive, SE Grand Rapids, MI 49546 ph: 616-464-3719 fax: 616-464-3993 mrmuter@ftch.com www.ftch.com

Representative: Daniel E. Durkee

Booth: 57

Flagstar Bank

5151 Corporeate Dr. E-183-2 Troy, MI 48098 ph: 888-254-5417

fax: 248-312-6964 kimberly.s.goethe@flagstar.com

Representative: Pam Hardy

flagstar.com Booth: 54

Fortres Grand Corp.

900 Lincolnway East Plymouth IN 46563 ph: 800-331-0372 fax: 800-882-4381 mmagee@fortres.com www.fortres.com

Representative: Mike Magee

Booth: 80

Frank Rewold & Son. Inc.

333 E. Second St Rochester, MI 48307 ph: 248-601-1215 fax: 248-651-5174 cw@frankrewold.com www.frankrewold.com

Representative: Craig Wolarin

Booth: 75

Graphic Sciences, Inc.

4208 Normandy Ct. Royal Oak, MI 48073 ph: 810-549-6600 fax: 810-549-2760 artl@gsiinc.com scanittoday.com

Representative: Terry Buchanan

Booth: 8

**Hallett & Sons Expert Movers** 

7535 W. 59th St. Summit, IL 60501 ph: 708-458-8600 fax: 708-458-7116 sales@hallettmovers.com www.hallettmovers.com Representative: Jack Hallett

Booth: 59

Ingram Library Services, Inc.

One Ingram Blvd. P.O. Box 3006 La Vergne. TN 37806-1986 ph: 1-800-937-5300 fax: 615-213-5111 customer.requirements@ingrambook.com

www.ingramlibrary.com

Representative: Colleen Foegle

Booth: 68

Innovative Interfaces

5850 Shellmound Way Emeryville, CA 94608 ph: 510-655-6200 fax: 510-450-6350 amason@iii.com www.iii.com

Representative: Charlie Carroll

Booth: 4

International Fixtures & Flooring

222 Franklin Ave. Grand Haven, MI 49417 ph: 616-844-2256 fax: 616-842-6949 tleroux@IFixtures.com Representative: Troy LeRoux Booth: 89

Library Design Associates 1149 S. Main St. Plymouth, MI 48170-0942 ph: 734-459-5000 fax: 734-459-6971 chris@librarydesign.com www.librarydesign.com Representative: Chris de Bear

**Booths:** 37 and 38 Library of Michigan

717 W. Allegan Lansing, MI 48909 ph: 517-373-5578 fax: 517-373-5700 www.libofmich.lib.mi.us Representative: TBD

Booth: 32

### **Conference Exhibitors**

MEBS, Inc.

3809 Lake Easstbrook Grand Rapids, MI 49546 ph: 616-458-6327 fax: 616-458-1486 jtrendt@mebs.com www.mebs.com

Representative: Herb Early

Booth: 45

Merritt McPherson Cieslak, PC

33750 Freedom Rd Farmington, MI 48335 ph: 248-476-3614 fax: 2480476-1374 mmc#mmcarchitects.com www.mmcarchitects.com

Representative: Ron Cieslak, R.A.

Booth: 78

Michigan Health Sciences Libraries Association (MHSLA)

Borgess Library, 1521 Gull Road Kalamazoo, MI 49048 ph: 269-226-6875 fax: 269-226-5914 jenniferbarlow@borgess.com

www.mhsla.org

Representative: Jennifer Barlow

Booth: 9

Michigan Library Consortium

1407 Rensen Suite 1 Lansing, MI 48911 ph: 800-530-9019 fax: 517-394-2096 dukelow@mlcnet.org www.mlcnet.org

Representative: Ruth Dukelow

Booth: 31

Mulder's Red Carpet Moving

& Storage 1313 Ravine

1313 Ravine
Kalamazoo, MI 49004
ph: 269-344-6683
fax: 269-381-3687
rick@mulcersmoving.com
muldersmoving.com
Representative: Richard Benthin

Booth: 66

Nagle Hartray Danker Kagan McKay Penney Architects Ltd.

30 W. Monroe #700 Chicago, IL 60603 ph: 312-425-1000 fax: 312-425-1001 kbaker@nhdkmp.com www.nhdkmp.com

Representative: Eric Penney

Booth: 60

**Net Portfolio** 

19959 Wernier Rd. Ste. 4B Harper Woods, MI 48225 ph: 313-882-1214 fax: 313-882-1267 support@netportfolio.com www.netportfolio.com

Representative: Thomas Shaheen

Booth: 69

NewsBank, Inc. 4501 Tamiami Tril N. #316

haples, FL 34103 ph: 800-762-8182 fax: 203-966-6254 bballay@newsbank.com www.newsbank.com Representative: Jim Teeter Booth: 64

OverDrive Digital Library

8555 Sweet Valley Drive Suite C Cleveland, OH 44125 ph: 216-573-6886 fax: 216-573-6888 sales@overdrive.com www.overdrive.com

Representative: Claudia Weissman

Booth: 41

Partners Book Dist.

2325 Jarco Drive Holt, MI 48842 ph: 800-336-3137 fax: 517-694-0617 bnpartners@hotmail.com Representative: Becky Nicoson

Booth: 48

Plante & Moran CRESA

27400 Northwestern Highway Southfield, MI 48034 ph: 248-223-3413 david.asker@plantemoran.com Representative: David Asker

Booth: 83

Quality Books, Inc.

1003 West Pines Rd. Oregon, IL 61061 ph: 800-323-4241 fax: 815-732-4499

lisa.wakenight@quality-books.com

www.quality-books.com

Representative: Lawton-Leferre Angel

Booth: 44

Recorded Books

270 Skipjack Rd. Prince Frederick, MD 20678 ph: 800-638-1304 fax: 410-414-2573 bchesnet@recordedbooks.com

r.justice@recordedbooks.com Representative: Phil Raglin

Booth: 1

ReferenceUSA

5711 South 86th Circle Omaha, NE 68127 ph: 800-808-1113 fax: 402-596-7688 kim.mcdaniel@charter.net www.referenceusa.com Representative: TBD

Booth: 43

Booth: 65

Riemenschneider Design Assoc. Inc.

213 W. Liberty #10 Ann Arbor, MI 48104 ph: 734-930-0882 fax: 734-930-0974 alycer@riedesign.com Representative: Alyce Riemenschneider SirsiDynix

101 Washington St. SE Huntsville, AL 35801-4827 ph: 256-704-7000 fax: 256-704-7007 dawn@sirsi.com www.sirsidynix.com

Representative: Rick Branham

**Booths:** 46 and 47

the Book House, Inc.

208 W. Chicago St. Jonesville, MI 49250 ph: 800-248-1146 fax: 800-858-9716 bhinfo@thebookhouse.com www.thebookhouse.com Representative: Krista Miller Booth: 72

The Breton Group

2504 Ardmore S.E.
Grand Rapids, MI 49506
ph: 616-975-9907
fax: 616-975-9909
tbg@bretongroup.com
www.bretongroup.com
Representative: Ann Williams

Booth: 73

The Library Corporation

Research Park Inwood, WV 25428 ph: 304-229-0100 fax: 304-229-0295 cviands@ttodelivers.com www.ttodelivers.com

Representative: Tom Sumpter Booth: 56

The Troyer Group

550 Union St. Mishawaka, IN 46544 ph: 574-259-9976 fax: 574-259-9982 jaa@troyergroup.com www.troyergroup.com

Representative: Jeff Angelmyer Booth: 42

Thomson Gale

27500 Drake Rd.
Farmington Hills, MI 48331
ph: 800-877-GALE
fax: 248-699-8094
shannon.ostrowski@thomson.com

www.gale.com Representative: TBD Booths: 35 and 36

Unique Books, Inc.

5010 Kemper Ave. St. Louis, MO 63139 ph: 800-533-5446 fax: 800-916-2455 uniquebks@aol.com

Representative: Brent Bowen

Booth: 79

Wallaceburg Bookbinding Ltd.

95 Arnold St. Wallaceburg, Ontario CANADA N8A3P3 ph: 800-214-2436 fax: 519-627-6922

helpdesk@wbmbindery.com wbmbindery.com

Representative: Ron Riedstra

Booth: 70

Wayne State University Library Info Science Program

106 Kresge Library Detroit,MI 48202 ph: 313-577-2523 fax: 313-577-7563 aa1676@wayne.edu www.lisp.wayne.edu

Representative: Jennifer Bondy

Booth: 51

Wilson (IS THIS BWI???)

address city, state, zip phone fax email url

Representative:

Booth: 55

World Book

925 Plymouth Road S.E. Grand Rapids, MI 49506-6523

ph: 800-975-3250 fax: 616-241-4877

cheryl.kaufman@worldbook.com http://products.worldbook.com Representative: Cheryl Kaufman

Booth: 33

# Amway Grand Plaza Hotel

Grand Rapids, Michigan 49503 187 Monroe NW



# Third Floor

Diamond Room (second floor) Use Stairs near the

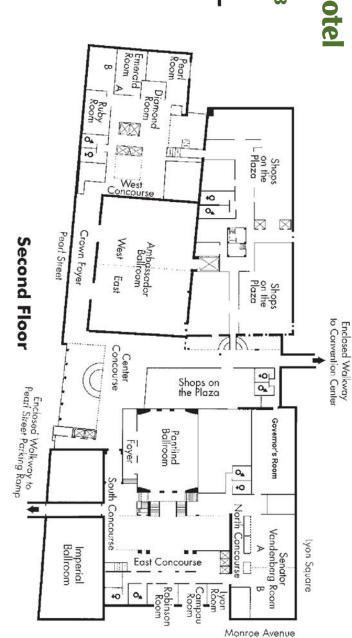
# Exhibit and meeting space



Restaurant (use Atrium stair) Below Benthams' Riverfront

Lower Level

Bentham's



River Alrium Stair Tower Lobby SHOPS ON THE PLAZA Cornucopia Ottawa Grand Plaza Place Entrance SHOPS ON THE PLAZA Pearl Street Entrance Pearl Street Motor Lobby Fine Arts Room Sales and Catering Office Registration Lobby Garden Court Lounge Grand Stair Loading NIN GP Sports Pantlind Ballroom President Gerald R. Ford Ballroom Pantlind Stair <u>+0|0</u> Ħ Pantlind Lobby The 1913 Room Imperial Ballroom Fountain Lyon Street The Lumber Baron Bar Grill The Monroe Avenue Monroe Entrance

**First Floor**